

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
December 8, 2022**

In attendance: Aaron Krolikowski, EFSP Board, United Way of Southern Nevada
Albert Chavez, Social Service Provider, Catholic Charities of Southern Nevada
Catrina Grigsby-Thedford, Advocate, Nevada Homeless Alliance
Christy Shannon, Social Service Provider, S.A.F.E Nest
Donica Martinez, Lived Experience, Nevada Homeless Alliance
Emily Paulsen, Business, Anthem Healthcare
Hassan Chaudry, Business, Foresight Housing Partners
Jason Lilly, Government, City of North Las Vegas
Jocelyn Acevedo, Affordable Housing, Nevada HAND
Julie Calloway, Co-Chair Government, City of Boulder City
Kristin Cooper, Co-Chair, Government, Clark County
Kyle O'Connell-Mock, Business, Gaming, Aristocrat Gaming
Liz Jarman, Veteran Service Provider, Veterans Administration
Meg Pike, Education, Clark County School District
Melissa Jacobowitz, Social Service Provider, Nevada Partnership for Homeless Youth
Shalimar Cabrera, Veteran Service Provider, U.S. VETS-Las Vegas
Stacy DiNicola, Government, City of Henderson
Stephany Coaley, Government, City of Las Vegas
Troy Oglesbee, Faith-Based, Destiny Church

Absent: Annie Wilson, Las Vegas Metropolitan Police Department
Jennifer Huse, Mental Health Provider, Southern Nevada Adult Mental Health Services
Katherine Marcal, University, University of Nevada Las Vegas
Kena Adams, Co-Chair, Advocate, Indian Voices
Lewis Jordan, Public Housing Authority, Southern Nevada Regional Housing Authority
Lourdes Yapjoco, Healthcare Provider, Southern Nevada Health District
Phil Washington, Faith-Based, Promise Land Community Church
Rebecca Edgeworth, Healthcare Provider, Touro University Nevada
Irene Bustamante-Adams, Workforce Investment, Workforce Connections
Robert Nolan, Emergency Medical Services, Las Vegas Fire and Rescue
Vera Moore, Advocate, True Beginnings

Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:00 p.m. on Thursday, December 8th, 2022, via WebEx.

Agenda Item 2. Public Comment.

Catherine Huang Hara, Clark County Social Service, shared that the Homeless Vigil will take place on December 15th at the Hebron campus of Caridad. The program will start at 1:00 PM and the candlelight vigil will begin at 4:30 PM.

Donica Martinez, Lived Experience, Nevada Homeless Alliance, shared that the Lived X consultants are currently working on the policies and procedures for processing requests from individuals with lived experience who are interested in working with the team.

Agenda Item 3. Approval of the Agenda for December 8, 2022; for possible action.

A motion was made to approve the agenda. The motion was approved.

Agenda Item 4. Approval of the Minutes from the November 10, 2022, meeting; for possible action.

A motion was made to approve the minutes. The motion was approved.

Agenda Item 5. Update by the Collaborative Applicant on relevant business of the Continuum of Care (CoC), for possible action.

Mary Duff, Clark County Social Service, provided an update on the relevant business of the Continuum of Care. The Unsheltered Point in Time (PIT) Count component of the Southern Nevada Homeless Census will take place on January 26th. The team is still looking to fill leadership positions to help manage deployment sites. Positions are open for captains, co-captains, and volunteer leads. Interested parties should contact Mary Duff at mary.duff@clarkcountynv.gov. The Volunteer Recruitment Team is looking to recruit over 600 general volunteers for the count. Volunteers will be needed on January 26th from 5:00 AM-2:00 PM.

Agenda Item 6. Presentation by the Governance Ad-Hoc Group on the Governance Structure; for possible action.

The Governance Ad-Hoc working group did not present to the Board any changes or recommendations to the governance structure for 2023. However, The Ad-Hoc working group would like to recommend to the board that the governance, as well as the organizational structure, be reviewed by the HUD technical assistance providers to provide feedback and recommendations. The Ad-Hoc Working Group will bring back the recommendations from the technical assistance providers to the Board for approval in January.

Agenda Item 7. Presentation by the Technical Assistance Committee of the Nevada Interagency Council on Homelessness to Housing regarding the Statewide Strategic Plan; for possible action.

Michele Fuller-Hallauer, Clark County Social Service, shared a presentation on the Nevada Interagency Council on Homelessness (ICH). The Nevada Governor's ICH to Housing has four sub-committees. The Technical Assistance Committee is written in the Nevada Revised Statutes (NRS), and that committee is responsible for developing the state's strategic plan and submitting the plan to ICH for approval. There is also a legislative committee, a regulations committee, and the communications committee. The mission of the ICH is to lead Nevada's efforts to prevent and end homelessness. ICH has seven guiding principles: Removing Barriers; Targeting Priority Populations; Coordinating Across Partners; Community-Led Action; Data Driven Achievable Strategies and Goals; Making Commitments and Measuring; and Leveraging Existing and Untapped Resources. There are 8 strategic issues, and they are: Housing; Homelessness Prevention and Intervention; Wraparound Services; Education and Workforce Development; Coordination of Primary and Behavioral Health; Coordination of Data and Resources; Policies; and Long Term Planning. The Housing goal, strategic issue #1, contains 6 key points which support the statewide effort to preserve current affordable housing and to increase the number of affordable units available throughout the state. The strategic plan addresses all stakeholders in this process from property owners to federal state and local jurisdictions. The plan provides equitable access to housing by addressing discrimination based on prior justice involvement, source of income, mental health status, or involvement in a housing program. This is critical to the success of getting Nevadans housed. Accountability is built into the plan in various ways including the establishment of an infrastructure to develop a work group on supportive housing. Additionally, ICH has developed an important strategy that is being explored to expand access to affordable housing through the innovative use of housing vouchers such as shared housing. Strategic issue #2 Homelessness Prevention and Intervention goal is to divert those at risk of homelessness from needing more significant assistance. There are four key goals in this strategic plan. This strategic issue supports local jurisdictions and agencies to optimize funds and improve efficiency. ICH is working to break the cycle from incarceration to homelessness and to increase public awareness of available programs. Strategic issue # 3 Wrap-around Services strategic plan prioritized wrap-around services as important with having seven goals in this strategic issue. While the housing first model is already being used, the wrap-around service looks at every point with a full 360-degree perspective. The goal is to expand flexible funding to allow agencies to make the best decision based on client needs and not be constrained by overly strict parameters on funding. Wrap-around services include increasing access to income resources such as the SOAR program. The SOAR program helps clients obtain their SSI and SSDI income and expand workforce development opportunities. it's also imperative that law enforcement programs are adopted and implemented that decriminalize homelessness and that justice programs divert people experiencing homelessness from jail to appropriate housing supports and community resources. Strategic issue #4 Education and Workforce Development, which is Expanding education and workforce development opportunities. This strategic plan provides support for reentry initiatives so that individuals that have paid their debt to society can begin to rebuild their lives. Strategic issue # 5 Coordination of Primary and Behavioral Health supports integration/collaborative partnerships amongst providers and supports care coordination and leverages resources. Strategic issue 6 focuses on the coordination of data between all agencies. Currently, every system of care in Nevada uses its information for data which necessitates clients to have to retell their story each time they seek services from a different agency. ICH will strive to rectify this by finding a way to share data across programs and systems throughout Nevada. Strategic issue #7 focuses on ICH's policy goals which include providing equitable access to housing by addressing discrimination; Prioritizing funding to construct and preserve low-income and affordable housing units; Modifying or expanding zoning and land use policies; and ending veterans' homelessness. Strategic issue # 8 Long-Term Planning includes an expanded educational outreach program to dispel myths around affordable housing and sustain services initiated with funding provided during the pandemic. ICH is developing an action plan in collaboration with the Continuum of Care, providers, and the people they serve.

Agenda Item 8. Presentation by the Monitoring Work Group on the outcomes of 2022 Continuum of Care (CoC) and Emergency Solutions Grant (ESG) monitoring with Strategic Process; for possible action.

Dr. Justin Gardner, Strategic Progress, shared a presentation on the outcomes of the 2022 CoC and ESG monitoring. Strategic Progress recently concluded year 4 of the external monitoring process. The team conducted virtual site visits and evaluated new scoring tools. Accomplished recommendations for year 4 included tasking the SNHCoC providers as part of the monitoring process to provide a summary of project-specific goals and accomplishments for the monitoring year for consideration in monitoring activities, scoring, and reporting. The External Monitoring Team (EMT) collaborated with the Monitoring Work Group (MWG). The EMT in collaboration with service providers, MWG, and the Collaborative Applicant beta tested the developed client interview tool in preparation for its deployment in year 5. In year 4, 25 CoC projects were monitored from July 1, 2020, through June 30, 2021. Overall scoring decreased in year 4 due to COVID-related impacts. Seventeen presto-integrated projects scored higher than other projects. Thirteen ESG projects

were monitored from July 1, 2020, through June 30, 2021. Overall scoring increased from the previous monitoring year. In conclusion, year 5 external monitoring will commence in December 2022 with limited changes to tools. The External Monitoring Team will conduct a review of the performance measures from HUD and add these measures to Monitoring tools; Integrate the client interview tool into the client file tool for deployment in year 5 monitoring; Continue engaging with the Monitoring Work Group and the Scoring and Ranking Team to better integrate monitoring scores; Create project-based monitoring profiles and outcome summaries to provide a 5-year summary at project conclusion.

Agenda Item 9. Update on local response to and recovery from Coronavirus Disease 19; for possible action.

No update was provided.

Agenda Item 10. Update by the Leadership Team on the activities of Operation HOME!; for possible action

Michele Fuller-Hallauer, Clark County Social Service, provided an update on the activities of Operation HOME! Operation HOME! (OH) is a communitywide initiative to house 2022 of the community unhoused persons who are at high risk of negative impacts of COVID-19 by the end of 2022 through different pathways to permanent housing, utilizing a client-centered community collaborative approach, which includes progressive engagement and housing problem-solving. Based on recent data, The OH team has surpassed the goal of the initiative. In November, The Landlord Engagement team hosted a landlord appreciation event. There were 50 people in attendance. Landlords have partnered with the LEAPS team to provide 200 available units to house clients. As of December, 2216 people have been housed. The team is still in need of landlords to assist in clearing the community queue. Interested landlords or property managers can email leaps@clarkcountynv.gov

Agenda Item 11. Questions and answers regarding reports from the Board Working Groups (Community Engagement, Coordinated Entry, Data and Systems Improvement, Evaluation, Monitoring, Planning, Youth)

Jaini Christison, City of North Las Vegas, provided an update on the Monitoring Work Group, who is in the process of reviewing the scope of work for the Request for Proposal (RFP) for an External Monitoring Team. Mary Duff from Clark County Social Service is currently working with Purchasing on the RFP process.

Stacy DiNicola, City of Henderson, provided an update on the Evaluation Working Group who is also moving forward with an RFP process for a third-party facilitator for the local application process. The contract with Homebase has expired. The team is looking for a third-party facilitator to move the local application process forward. A survey will be sent out to stakeholders and Board members to gather feedback regarding the application process.

Agenda Item 12. Receive an update from Board members regarding relevant activities within their respective organizations relating to homelessness.

Catrina Grigsby-Thedford, Advocate, Nevada Homeless Alliance (NHA), shared that NHA will host two additional COVID vaccine events coming up this month. The Giving Saturday event will take place on Saturday, December 10th at the Courtyard. NHA will be partnering with Touro University to distribute \$10 gift cards to anyone over 19 who receives a vaccination. NHA will be at Catholic charities at the end of December and throughout the year of 2023 to resume the Vaccine pop-up events.

Haley Exon, U.S. VETS-Las Vegas, shared an update regarding the Betterment program where they have collaborated with Clark County and community partners to provide 50 bridge housing beds to the community. The Betterment Team will soon be accepting clients into the program. On December 17th, U.S. VETS-Las Vegas will host a volunteer project called “Breakfast and Betterment” to assist in moving furniture into the units. The team is hoping to have these beds available before the holidays and is currently in the process of hiring staff. The team will keep the Board posted on an official opening date.

Meg Pike, Education, Clark County School District, shared that the last day of school before winter break is December 16th. Students will return on Tuesday, January 3rd. If any agency has families in need of assistance getting enrolled in school or services contact Title I HOPE.

Cheryl Bergstrom, U.S. Department of Housing and Urban Development, shared information on the new Southern Nevada Resource Handbook. The handbook contains 20 pages of housing resources.

Agenda Item 13. Public Comment

Angel Lash, Clark County District Court/L.I.M.A program, shared an upcoming multi-agency event to exchange resources on January 26th from 1:00-3:00 PM at the Las Vegas Metropolitan Police Department Headquarters. Foundation for Recovery will also have a smaller resource event on Friday, December 9th from 4:00-7:00 PM.

The meeting adjourned at 4:00 p.m.