SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD MEETING MINUTES January 12, 2023

In attendance: Arash Ghafoori, Social Service Provider, Nevada Partnership for Homeless Youth

Catrina Grigsby-Thedford, Advocate, Nevada Homeless Alliance

Christy Shannon, Social Service Provider, S.A.F.E Nest Donica Martinez, Lived Experience, Nevada Homeless Alliance

Emily Paulsen, Business, Anthem Healthcare

Hassan Chaudry, Business, Foresight Housing Partners

Hayley Jarolimek, Vice Co-Chair, Government, City of Henderson

Jason Lilly, Government, City of North Las Vegas

Jennifer Huse, Mental Health Provider, Southern Nevada Adult Mental Health Services

Jocelyn Acevedo, Affordable Housing, Nevada HAND Julie Calloway, Government, City of Boulder City

Kena Adams, Advocate, Indian Voices Kristin Cooper, Government, Clark County

Liz Jarman, Veteran Service Provider, Veterans Administration Meg Pike, Co-Chair, Education, Clark County School District

Shalimar Cabrera, Co-Chair, Veteran Service Provider, U.S. VETS-Las Vegas

Troy Oglesbee, Faith-Based, Destiny Church

Absent: Aaron Krolikowski, EFSP Board, United Way of Southern Nevada

Albert Chavez, Social Service Provider, Catholic Charities of Southern Nevada

Annie Wilson, Las Vegas Metropolitan Police Department

Irene Bustamante-Adams, Workforce Investment, Workforce Connections

Katherine Marcal, University, University of Nevada Las Vegas Kyle O'Connell-Mock, Business, Gaming, Aristocrat Gaming

Lewis Jordan, Public Housing Authority, Southern Nevada Regional Housing Authority

Lourdes Yapjoco, Healthcare Provider, Southern Nevada Health District Phil Washington, Faith-Based, Promise Land Community Church Rebecca Edgeworth, Healthcare Provider, Touro University Nevada Robert Nolan, Emergency Medical Services, Las Vegas Fire and Rescue

Stephany Coaley, Government, City of Las Vegas

Vera Moore, Advocate, True Beginnings

Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:00 p.m. on Thursday, January 12th, 2023, via WebEx.

Agenda Item 2. Public Comment.

No comment was posed to the Board.

Agenda Item 3. Approval of the Agenda for January 12, 2023; for possible action.

A motion was made to approve the agenda. The motion was approved.

Agenda Item 4. Approval of the Minutes from the December 8, 2022, meeting; for possible action.

A motion was made to approve the minutes. The motion was approved.

Agenda Item 5. A. Discussion and approval of recommendations from the Membership Ad-hoc Group of new and reappointed members to the Board, for possible action.

B. Discussion and acceptance of recommendations of new and reappointed members to the Board by the Continuum of Care, for possible action.

Michele Fuller Hallauer, Clark County Social Service presented the recommendations from the Membership Ad-hoc Group of new and reappointed members to the Board for approval. Maurice Cloutier will serve as the primary member for the City of Las Vegas. Jason Lilly will serve as the primary member and Jaini Christison will serve as the alternate for the City of North Las Vegas. Kevin Whalen will serve as the alternate for Nevada Homeless Alliance. Robert Nolan will serve as the primary member for Las Vegas Fire and Rescue and Lourdes Yapjoco will serve as the primary member for the Southern Nevada Health District. The Board and the Continuum of Care (CoC) voted to approve the recommendations.

Agenda Item 6. Discussion and approval of new Co-Chairs and Co-Vice Chair from the Board rotation, and nomination and selection of new Community Stakeholder Co-Vice Chair; for possible action.

Meg Pike, Education, Clark County School District, and Shalimar Cabrera, Social Service Provider, U.S. VETS-Las Vegas will serve as the new Co-Chairs of the Board, and Hayley Jarolimek, Government, City of Henderson will serve as the Jurisdictional Vice-Chair. Catrina Grigsby-Thedford, Advocate, Nevada Homeless Alliance, was nominated to serve as the Community Stakeholder Co-Vice Chair. The Board and the Continuum of Care (CoC) voted to approve.

Agenda Item 7. Approval of the authority of the Board by the Continuum of Care to act on the behalf of the Continuum of Care; for possible action.

The Continuum of Care voted to approve the authority of the Board to act on behalf of the Continuum of Care

Agenda Item 8. Approval by the Board for an evaluation of the SNHCoC Governance Structure; for possible action.

Michele Fuller Hallauer, Clark County Social Service presented the recommended amendments to the Governance Structure to the Board for approval. There will be no changes to the Governance document at this time. The Ad-hoc Membership Group discussed engaging HUD TA providers to evaluate the effectiveness of the SNHCoC structure, and governance, and to identify opportunities to improve client-centered practice and consolidation to gather information from stakeholders throughout the community including the perspective of those with lived experience. The group also discussed extending Governance Ad-hoc Working Group meetings and membership throughout this process as a group to provide oversite of the evaluation process. The Board voted to approve the recommendations of the Governance Ad-hoc Working Group.

Agenda Item 9. Update by the Collaborative Applicant on relevant business of the Continuum of Care (CoC); for possible action. Mary Duff, Clark County Social Service, provided an update on the relevant business of the Continuum of Care. The 2023 Homeless Census will take place on Thursday, January 26th and the team is doing a huge push for volunteers. There are currently 278 volunteers signed up so far and the team is looking for 200 more volunteers. The Census team is asking the community to share the volunteer flyer on social media and with their personal contacts to achieve this goal. The Census teams rely entirely on volunteers to support the Homeless Census. More information can be found on sign-up.com.

Agenda Item 10. Presentation by the Lived X Advisory Group on its mission and approval to add to the SNHCoC Governance Structure; for possible action.

Donica Martinez and Davion Taylor, Lived X Consultants, Nevada Homeless Alliance, shared a presentation on the Southern Nevada Lived X Consultants (SNV). The SNV Lived X team is a diverse team of consultants from a variety of backgrounds. Each of them has experienced significant housing instability or literal homelessness within their lifetime, and these experienced have shaped their perspective and contributed to their expertise around housing and homelessness. The Lived X team participates in community working groups and decision-making/planning bodies to share expertise. The team is committed to centering the voice of the people who are experiencing and have experienced homelessness because this is the only way to implement an effective person-centered response system. The team is developing a strategy to gather continuous feedback from people who experience homelessness across the Southern Nevada homelessness response system. The lived X team currently has 12 members, 75 % have experienced homelessness in their lifetime, 25 % have experienced housing instability, and 33 % have accessed the Southern Nevada homeless system in the last 3 years. The age range of the team is between 20-53 years old with the average age being 38. LGBTQIA+ make up 50 % of the team, 33 % are African American, 50 % are White, 17 % are Latinx, 8 % are multi-cultural, and 33 % are fluent in Spanish and/or ASL. The Lived X team provides support with technical assistance and project development. The team also attends events and provides consultations as needed. To work with the Lived X team, visit the Nevada Homeless Alliance website under the tab Lived X Consultants. This tab will take you to the request form which will be forwarded to the Southern Nevada Lived X email for submission and review.

Agenda Item 11. Update by Clark County School District on Title I HOPE (Homeless Outreach Program for Education); for possible action.

Meg Pike, Education, Clark County School District, provided an update on Title I HOPE. Title I Hope will use ARPA funds for new CBO (Community Based Organization) contracts for Nevada Partnership for Homeless Youth, St. Jude's Ranch for Children, and for a program evaluator to evaluate the success of the programs that will be funded under these contracts. APRA funds will be available through September 2024. Title I HOPE is working to develop a community of practices that include conducting regular quarterly meetings, the addition of a Social Worker to the team, and warm handoffs of families and students by providing housing assessments and wraparound services.

Agenda Item 12. Leadership presentation by U.S. VETS-Las Vegas on forming habits; for possible action.

Shalimar Cabrera, Social Service Provider, U.S. VETS-Las Vegas, shared a presentation on forming habits. A habit is a behavior that has been repeated enough times to become automatic. The important thing is whether your habits are putting you on the right path. According to the book *Atomic Habits* by James Clear, there are 4 laws of creating good habits. The first law is to make it obvious.

Design your environment and make the cues of good habits visible. The second law is to make it attractive. Use temptation bundling by pairing an action you want to do with an action you need to do. Join a culture where your desired behavior is normal; The culture that people live in determines which behaviors are attractive to society. People tend to adopt habits that are praised and approved of by society because people have a strong desire to fit in and belong to a tribe. It is also beneficial to create a motivation ritual. The third law is to make it easy. Reduce friction by decreasing the number of steps between you and your good habits. Prime the environment to make future actions easier. Finally, the fourth law is to make it satisfying. Use reinforcements to give yourself an immediate reward when you complete your habit. Select short-term rewards that reinforce your identity rather than ones that conflict with it.

Agenda Item 13. Update by the Leadership Team on the activities of Operation HOME!; for possible action

Michele Fuller-Hallauer, Clark County Social Service, provided an update on the activities of Operation HOME! (OH!). OH! is a communitywide initiative to house 2022 of the community unhoused persons who are at high risk of negative impacts of COVID-19 by the end of 2022 through different pathways to permanent housing, utilizing a client-centered community collaborative approach, which includes progressive engagement and housing problem-solving. Based on recent data, The OH! team has surpassed the goal of the initiative. In November. As of December, 2216 people have been housed. Also, in December the OH! Leadership team had a meeting with the HUD TA providers to discuss equity and to determine whether the current policies and procedures are equitable. The team also discussed the redesign of the Coordinated Entry System by the Coordinated Entry Systems Working Group. The new housing challenge for 2023 will be discussed at the next leadership meeting on January 23rd. An update will be provided at the February Board meeting. The team is working on three system improvement areas for 2023. Provider support and training will be led by Catrina Grigsby-Thedford with Nevada Homeless Alliance, Grant and contract alignment will be led by Stacy DiNicola with the City of Henderson, and incorporating the Lived X team into all aspects of the CoC will be led by Kristin Cooper of Clark County. Lastly, the Landlord Engagement team held a rapid rehousing (RRH) event. This event helped to connect clients in the RRH program with landlords. There were over 400 people in attendance, 60 people were added to the queue, and 50 RRH clients signed leases for their own units.

Agenda Item 14. Update on local response to and recovery from Coronavirus Disease 19, for possible action.

Kristin Cooper, Clark County Social Service provided an update that Clark County is continuing with its non-congregate shelter and has extended these services through the end of the fiscal year which is June 30, 2023.

Agenda Item 15. Questions and answers regarding reports from the Board Working Groups (Community Engagement, Coordinated Entry, Data and Systems Improvement, Evaluation, Monitoring, Planning, Youth)

No update was provided.

Agenda Item 16. Receive an update from Board members regarding relevant activities within their respective organizations relating to homelessness.

Jason Lilly, Government, City of North Las Vegas (NLV), shared that NLV held its first community outreach public event. 34 service providers assisted 132 homeless individuals. NLV has implemented a homeless coalition where the team will be meeting with various department heads within NLV quarterly to update them on various homeless initiatives and to determine how NLV can better serve the homeless population.

Michele Fuller-Hallauer, Clark County Social Service, shared that the Point and Time Count will take place on Thursday, January 26th. The Census team needs volunteers. More information can be found on Sign-Up.com.

Shalimar Cabrera, Social Service Provider, U.S. Vets-Las Vegas, shared information about the Veterans Stand Down Event which will take place on March 22^{nd} from 8 am-4 pm at the Silver Nugget Event Center. This event will be providing free services to veterans. More information will be provided at a later date.

Hayley Exon, U.S. Vets-Las Vegas, shared that U.S. Vets-Las Vegas will be hosting a hiring event on February 2nd at the Nevada Job Connect Career Center. There are quite a few positions that need to be filled and staff will be conducting on-the-spot interviews.

Agenda Item 17. Public Comment

No comment was posed to the Board.

The meeting adjourned at 4:00 p.m.