



# Coordinated Entry Services Working Group

## Report to the Board

### April 2023

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** April 18<sup>th</sup> (3rd Tuesdays) at WebEx

**Attendees:** Bitfocus: Nora Saldivar; CCSS: Ashley Brown, Brenda Herbstman, Catherine Huang Hara, Lauren Hornaday, Mary Duff, PJ Moore, Theresa Etcheberry; DFS: Brenda Barnes; Family Promise: Barbara Coggins; HOSN: Carla Graham; LIMA: Angel Lash; Lived X: Davion Taylor, Donica Martinez; TJOP: Kristen Carl; VA: Liz Jarman

**Accomplishments - Action Items Completed:**

- **CE Survey**
  - The TA team is currently reviewing the governance and Working groups.
  - The survey closed last Wednesday.
  - The Lived X team is working with focus groups to review the CE governance.
  - The TA team will present the results of the survey at the June Board meeting.
- **YHDP**
  - Feedback was received from HUD regarding the YHDP application.
  - Mary Duff presented this feedback to the Board at the April Board meeting.
  - To prepare for the next YHDP competition the team will discuss how youth are assessed and prioritized in the CE system.
  - HUD is requesting that agencies track housing placements for youth.
  - The group discussed whether to conduct a Disparity assessment based on subpopulations.
  - The team will work on a project plan regarding a year-long evaluation of the CE assessment process.
- **Chronic Homelessness and Dedicated Plus**
  - Group will review the video and provide feedback at the May meeting.
- **Emergency Transfer Plan CoC-Wide Policy**
  - The emergency transfer plan is for clients that are currently enrolled in the RRH, PSH or voucher program but are survivors of DV and need to be transferred due to safety concerns.
  - Clients need to be transferred quickly without a disruption of services.
  - A system-wide standard needs to be added to the policy.
  - Members of the CESWG working group will form a small group to discuss how to implement the policy CoC-wide.
  - Another small group will form to discuss the Emergency Transfer Plan policy with DV agencies in the community.
- **Special Notice of Funding Opportunity (SNOFO)**
  - The special NOFO will provide funding for supportive services.
  - Funded programs under this SNOFO include outreach programs and agencies providing supportive services.
  - Cupcake girls will provide outreach to trafficking victims.
  - St. Jude will provide RRH for youth trafficking victims.
  - The group discussed developing a DV queue system to monitor clients that will use these programs.
  - Foster queue will be added to the VI SPDAT.
- **Next Steps**
  - Coordinated Entry System update
  - Continue conversation regarding CES recommended criteria for scoring and ranking
  - SNOFO

**Next Meeting:** May 16<sup>th</sup>

**Working Group:** Moving On Working Group

**Co-Chairs:** Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

**Meeting date, time, and location:** April 6<sup>th</sup> (1<sup>st</sup> Mondays) through WebEx

**Attendees:** Bitfocus: Jeree Saucedo, Nora Saldivar; CCSS: Alisa Barrett, Brenda Barnes, Brenda Herbstman, Kristin Cooper, Lauren Hornaday, Lizette Mejia, Natalie Grajeda, Teresa Etcheberry; HUD: Cheryl Borgstrom; UNLV: Jason Schwartz

**Accomplishments - Action Items Completed:**

- **Emergency Housing Vouchers - Update on vouchers**
  - 544 out of 586 vouchers are leased up.
  - Activated first 75 from EHV wait list.



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- Currently using HMIS for processing of clients off the waitlist.
- **Mainstream Housing Vouchers**
  - Reviewed new referral process.
  - 12 referrals have been documented through the new application process.
- **Family Unification Vouchers**
  - Goal to lease up 23 vouchers to reach utilization rate.
- **Foster to Youth Independence Vouchers**
  - Application submitted.
  - Discussed a circumstance exception for the voucher application that was shared with the Housing Authority.
- **ROSS**
  - Application submitted.
- **Stability Vouchers**
  - Award pending. Impact and priority for serving the most in need will be determined when we find out the number of vouchers awarded.
- **Housing Choice Vouchers**
  - Wait list is closed with a total of 27,000 people having added their names to the waitlist.
- **Self-Sufficiency Assessment**
  - No current feedback/updates currently.
- **Marketing to Landlords / Property Owners / Potential Program Partners / Shared Housing**
  - Kristen Carl shared that she has 90 people on a shared housing preference interest list. Working on matching clients to affordable housing.
- **CoC Competition**
  - Encouraged conversations regarding the CoC local competition. Announced to all agencies an opportunity to partner and apply with another agency. All are invited to the DB Bonus Project meeting on April 5, 2023, at 3:30 PM.

**Next Meeting: May 1<sup>st</sup>**

### **Coordinated Entry Task Force**

**Chairs:** Mindy Torres, CPLC, Renata Haley, CCSS

**Meeting date, time, and location:** April 14<sup>th</sup> at 1:00 pm at CCSS

**Attendees:** Bitfocus: Nora Saldivar; CCSS: Lauren Hornaday, PJ Moore, Renata Haley, Teresa Etcheberry; CPLC: Louis Hixson; HOSN: Carla Graham; Louis Lacey; LIMA: Angel Lash

### **Accomplishments - Action Items Completed:**

- **HMIS UPDATE**
  - Bitfocus is currently working on the HIC/PIC.
  - Agencies are working to clean up data.
  - The first quarter is due by the end of April 28<sup>th</sup>.
- **Matching Concerns/Reports/Coordinated Entry**
  - Current clients on the queue =4068
  - Chronic homeless= 1057
  - AWOC = 3310
  - Families = 544
  - Youth = 232
  - Veterans= 4045
  - Domestic Violence= 0
- **Coordinated Entry Concerns**
  - The group discussed clients being referred to the Queue with an expired assessment.
  - The group suggested creating a list of who the providers are to establish a pattern.
- **Provider concerns**
  - No Issues Report currently.

**Next Meeting: May 9<sup>th</sup>**