



Help Hope Home

Ending Homelessness in Southern Nevada

DSIWG Review of System Performance Measures Since 2015

SNHCoC Board Meeting
May 11, 2023

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Data and System Improvement Working Group Purpose:

Charged with:

- Receiving reports from the HMIS and Census Planning working groups
- Reviewing all data including homeless related and other community indicators that will assist the CoC in making **data informed** recommendations and decisions
- The implementation of the annual Point In Time (PIT) Count
- **Communicating findings** and recommendations to the relevant working groups and the SNH CoC Board; as well as providing updates to the SNH CoC.

Major Data Sets/Reports DSIWG Reviews:

- **System Performance Measures (SPMs)**
How well a system is working together to end homelessness.
- **Longitudinal Systems Analysis (LSA)**
Critical information about how HOUSEHOLDS are experiencing homelessness and using their system of care.
- **Housing Inventory Count (HIC)**
Point-in-time inventory of provider programs within a CoC that provide beds and units dedicated to serving people experiencing homelessness.
- **Point In Time Count (PIT)**
Count of sheltered and unsheltered people experiencing homelessness on a single night in January.

Prioritization of SPMs:

- What it can tell you (individual person level):
 - How long do people in programs experience homelessness?
 - Which people are exiting to permanent destinations?
 - Which people are increasing income and access to non-cash benefits in CoC-funded projects?
 - Which people are returning to homelessness?
 - Which people are staying in permanent housing?
 - Which people are experiencing homelessness for the "first time"?
 - How are annualized HMIS counts changing over time?

Prioritization of SPMs:

- What it **can't** tell you (individual person level):
 - Reporting specs do not require that these measures be disaggregated by race, ethnicity, or other identities.
 - Reporting specs do not require that these measures be reported by household type.
 - System Performance Measures do not include project types such as Homelessness Prevention or Coordinated Entry, and only include Street Outreach in one measure

Prioritization of SPMs:

- In a nutshell:

SPMs should be seen as the “authoritative text” of the board.

- Are we going in the right direction, why or why not?
- The source for data-informed decision making.
- What recommendations should be made to the board for accountability and change.

Background:

- Reported since 2015, Reporting period: October 1st – September 30th annually
- Includes a two year look back
- Measures:
 - 1: Length of time person remains homeless
 - 2: Extent to which persons who exit homelessness to permanent destinations return to homelessness within 6, 12, and 24 months
 - 3: Number of people experiencing homelessness
 - 4: Employment and income growth for homeless persons in CoC-funded projects
 - 5: Number of persons who become homeless for the first time
 - 6: Homeless prevention & housing placement of persons defined by Category 3 of HUD's homeless definition in CoC-funded projects (not applicable)
 - 7: Successful placement from SO and successful placement in or retention of permanent housing

Measure 1: Length of time persons remain homeless

Measure 1a: Number of clients active in the report date range and their average and median LOT homeless

- In emergency shelters and safe havens
- In emergency shelters, safe havens, and transitional housing

Measure 1b: Same as the Measure 1a, but includes clients in PH projects prior to moving into housing

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
SPM 1	Average length of time homeless		82	76	59	111	83	82	61	71	-13.40%

Measure 2: Extent to which persons who exit homelessness to permanent destinations return to homelessness within 6, 12, & 24 months

- Total number of persons who exited street outreach, emergency shelter, transitional housing, safe haven, or permanent housing projects to a permanent destination two years prior to the report date range

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
SPM 2	Extent to which exits to permanent housing return to homelessness (Total Returns)	0-6 months	426	339	483	404	453	521	492	521	22.30%
		6-12 months	99	200	180	235	220	304	228	233	135.35%
		13-24 months	94	200	270	287	296	285	236	395	320%
		2 years	619	739	933	926	969	1,110	956	1,149	85.62%

Measure 3: Number of homeless persons

Metric 3.1: Change in PIT counts

- Pulled from PIT in HDX
- Total PIT Count (sheltered and unsheltered)
- PIT Count broken out by ES, SH, TH, total sheltered, total unsheltered

Metric 3.2: Change in Annual Counts

- Data pulled from Clarity Human Services
- Sheltered homeless persons
- Total unduplicated persons
- Count by ES, SH, TH

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
SPM 3	Number of homeless persons (Change in PIT counts)	3.1: Total PIT count of sheltered and unsheltered	7,509	6,208	6,490	6,083	5,530	5,283	5,083	5,645	-24.82%
		3.2: Unduplicated Total sheltered homeless persons	10,079	9,668	10,757	9,343	8,866	8,981	12,483	13,878	37.69%

Measure 4: Employment and income growth for homeless persons in CoC-funded projects

- Six metrics: 3 for stayers and 3 for leavers
- Changes reported for adults only, Limited to clients in CoC-funded projects
- Increased earned income, Increased non-employment cash income, **Increased total income**

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
SPM 4	% of Adults with increased total income	Adult stayers	1%	27%	22%	31%	32%	25%	32%	34%	33.00%
		Adult leavers	20%	30%	30%	29%	29%	28%	30%	38%	18.00%

Measure 5: Number of persons who become homeless for the first time

Metric 5.1: Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS.

Metric 5.2: Same as Metric 5.1, but includes persons entering PH projects

Persons with no prior enrollments during the 2 year lookback period are experiencing homelessness for the first time

		2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
SPM 5	# of Persons who become homeless for the 1st time	8,582	7,464	9,599	7,383	5,713	7,221	8,750	8,843	3.04%

Measure 6: Homeless prevention & housing placement of persons defined by Category 3 of HUD's homeless definition in CoC-funded projects

Not applicable yet

Measure 7: Successful placement from street outreach and successful placement in or retention of permanent housing

- Exits from street outreach to:
 - Temporary & some institutional destinations
 - Permanent housing destinations

- Exits from ES, SH, TH, & RRH to:
 - Permanent housing destinations

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
SPM 7	Successful placement from SO and	% Successful exit from Street Outreach	39%	22%	8%	10%	12%	24%	10%	11%	-28.00%
	successful placement in PH	% Successful exits from ES, Sh, TH, & PH	35%	37%	29%	44%	29%	32%	20%	20%	-15.00%

Conclusions over the past 7 years:

1. Slight decrease in length of time homeless: **-13.4%**
2. Returns to homelessness saw considerable increases across all lengths of time: **22.3%** (0-6 months) to **135.35%** (6-12 months)
3. Total PIT count of sheltered and unsheltered persons decreased **24.82%**, however has **increased since 2019**.
4. Unduplicated total sheltered homeless persons has increase significantly: **37.69%**
5. Percentage of adult stayers and leavers with increased total income has increased **33%** and **18%**.
6. Number of persons who become homeless for the first time has increased slightly by **3.04%** however has **been increasing since 2019**.
7. Percentages of successful exits has decreased significantly from street outreach at **28%** and moderately from other housing types (ES, SH, TH, & PH) at **15%**.

Conclusions and Next Steps:

1. Given this historical high-level review, what conclusions can be drawn about how well we are coordinating as a system to end homelessness?
 - Opportunity to see a data-informed big picture overview & trends
 - Opportunity to recalibrate
2. These are some of the findings, we would like to work with the board to brainstorm recommendations for strategic ways of moving the needle on all of these metrics over the next year and beyond at the in-person meeting in June.
3. What additional information, data, etc. might be needed from the DSIWG to make that as effective as possible?



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**Thank you!
&
Questions?**

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