

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
June 8, 2023**

In attendance: Aaron Krolikowski, EFSP Board, United Way of Southern Nevada
Albert Chavez, Social Service Provider, Catholic Charities of Southern Nevada
Amy Jones, Lived Experience, Lived X Consultants
Annie Wilson, Las Vegas Metropolitan Police Department
Arash Ghafoori, Social Service Provider, Nevada Partnership for Homeless Youth
Catrina Grigsby-Thedford, Advocate, Nevada Homeless Alliance
Christy Shannon, Social Service Provider, S.A.F.E Nest
Emily Paulsen, Business, Anthem Healthcare
Hassan Chaudry, Business, Foresight Housing Partners
Hayley Jarolimek, Government, City of Henderson
Jason Lilly, Government, City of North Las Vegas
Julie Calloway, Government, City of Boulder City
Liz Jarman, Veteran Service Provider, Veterans Administration
Lourdes Yapjoco, Healthcare Provider, Southern Nevada Health District
Maurice Cloutier, Government, City of Las Vegas
Michele Fuller-Hallauer, Government, Clark County
Shalimar Cabrera, Co-Chair, Veteran Service Provider, U.S. VETS-Las Vegas
Troy Oglesbee, Faith-Based, Destiny Church

Absent: Audra Hamernik, Affordable Housing, Nevada HAND
Irene Bustamante-Adams, Workforce Investment, Workforce Connections
Jennifer Huse, Mental Health Provider, Southern Nevada Adult Mental Health Services
Carlton Craig, University, University of Nevada Las Vegas
Kena Adams, Advocate, Indian Voices
Kyle O'Connell-Mock, Business, Gaming, Aristocrat Gaming
Lewis Jordan, Public Housing Authority, Southern Nevada Regional Housing Authority
Meg Pike, Co-Chair, Education, Clark County School District
Phil Washington, Faith-Based, Promise Land Community Church
Rebecca Edgeworth, Healthcare Provider, Touro University Nevada
Robert Nolan, Emergency Medical Services, Las Vegas Fire and Rescue
Vera Moore, Advocate, True Beginnings

Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:00 p.m. on Thursday, June 8th, 2023, via WebEx.

Agenda Item 2. Public Comment.

No comment was posed to the Board.

Agenda Item 3. Approval of the Agenda for June 8, 2023; for possible action.

A motion was made to approve the agenda. The motion was approved.

Agenda Item 4. Approval of the Minutes from the May 11, 2023, meeting; for possible action.

A motion was made to approve the minutes. The motion was approved.

Agenda Item 5. Presentation and discussion on the evaluation of Coordinated Entry by U.S. Housing and Urban Development (HUD) Technical Assistance Providers and Lived X Consultants; for possible action.

Katie Peterson and Ashley Barker Tolman, HUD Technical Assistance Providers, shared a presentation on the evaluation of the Coordinated Entry System (CE) to the Board. In January 2023, the Continuum of Care (CoC) Board approved a recommendation from the Ad-hoc Governance Working Group for HUD TA to conduct a review of the CoC. This review includes 5 components: The CoC Board Purpose and structure; CoC Working Group and Committee structure; Collaborative applicant roles and responsibilities; data and HMIS lead roles and responsibilities; Coordinated Entry (in partnership with Lived X Consultants). Guiding principles include the following: person centered systems and practices; equity; housing-focused; transparency in community; inclusivity and diversity of perspective; data-informed; action-oriented. The purpose of the Coordinated Entry review is to gather community input, understand the data and outcomes, and elevate recommendations for improvement. By conducting this review, the team hopes to create a stronger coordinated entry system foundation and make immediate improvements for people experiencing a housing crisis. The methodology for

this review included a community survey that received 32 responses from individuals with diverse perspectives and roles. A focus group was conducted with people actively accessing the system such as clients, frontline managers, supervisors, and work group and task force participants. A quantitative data analysis primarily looking at HMIS data was performed, and an access point secret shopping review was conducted at 11 sites advertised on the CE system flyer on the Help Hope Home website. Quantitative data shows that between July 2021 and December 2022 the community completed 13,830 assessments. During that same time there were 1,689 total permanent housing placements. About 1 in 8 assessments performed resulted in a referral with housing placement. Of all sheltered people enrolled in HMIS FY 2022, 63% were first time homeless. During the secret shopping review, not a single person received the real-time help they needed, and only 2 of the 11 secret shopper experiences included completion of a housing assessment. According to the 11 secret shoppers, access points felt more focused on the process than real-time needs and resources. Access point communication about what to expect received a community score of 1.9 out of 5. How the person accessing supports was made to feel received a community score of 2 out of 5. Recommendations from HUD TA team include designating a neutral and trusted Coordinated Entry Lead Entity. The CE Lead Entity should oversee activities associated with Access, the Assessment Process, Prioritization, Referral and Community Queue management. Funding and implementation of Housing Problem Solving should be system-wide so that interactions with people accessing the system begin with a conversation about what they need right now and lead to people with fewer barriers being quickly diverted or rapidly exited. Establish standardize expectations, messaging and supports of system access points. Establish a priority pool of the people on the community queue who will likely receive a housing referral within 60 days, and host regular case conferencing focused on keeping prioritized people located, document collection, housing preferences and barrier reduction. Finally, revise the housing assessment tool to a condensed trauma-informed set of critical questions, used for prioritization.

Agenda Item 6. Presentation and discussion on System Performance Measures by the Data and Systems Improvement Working Group; for possible action.

Item tabled until the July 13th meeting.

Agenda Item 7. Public Comment

Jason Lilly, Government, City of North Las Vegas, shared that there may be a potential outbreak of HIV on the rise within the homeless community. Data shows an uptick in new HIV cases among the homeless population in North Las Vegas.

Agenda Item 8. Closed session discussion on the roles of the Collaborative Applicant and the Homeless Management Information (HMIS) Lead; for possible action.

The meeting adjourned at 5:00 p.m.