

## **System Performance Measures Improvement Brainstorm**

Southern Nevada Homelessness CoC Board Meeting 2023

### **1. Three Groups:**

- a. Group A: SPMs 1&2
  - Length of time persons remain homeless
  - The extent to which persons who exit homelessness to permanent housing destinations return to homelessness
- b. Group B: SPMs 3&4
  - Number of homeless persons
  - Employment and income growth for homeless persons in CoC program-funded projects
- c. Group C: SPMs 5&7
  - Number of persons who become homeless for the 1st time
  - Successful placement from street outreach and successful placement in or retention of permanent housing

### **2. Spend 20-25 minutes on each SPM answering the following questions:**

- a. What factors most contribute to this measure in our community?
- b. How would these factors work or be addressed in an ideal system?
  - Don't consider any existing barriers or constraints
- c. What can we do in the short and long term to best move the dial on this measure/these factors in our system?

### **3. Use the 2022 SPM Report printouts for reference**

### **4. The HUD TAs will be scribes and take notes**

### **5. High-level report out of findings from each group for the last 10 minutes**

### **6. Next Steps: Board leadership will review and follow-up**

**Background**

- **The System Performance Measures Report (SPMs) tell us:** How well a system is working together to end homelessness. It is the “Religious Text” of the board and helps us ask: are we going in the right direction, why or why not? It is the source for data informed decision making and recommendations that should be made to the board for accountability and change.
- **Reporting Period:** October 1<sup>st</sup> - September 30<sup>th</sup> of each year.
- What it can tell you (individual person level):
  - How long do people in programs experience homelessness?
  - Which people are exiting to permanent destinations?
  - Which people are increasing income and access to non-cash benefits in CoC-funded projects?
  - Which people are returning to homelessness?
  - Which people are staying in permanent housing?
  - Which people are experiencing homelessness for the "first time"?
  - How are annualized HMIS counts changing over time?
- **What it can't tell you:**
  - Reporting specs do not require that these measures be disaggregated by race, ethnicity, or other identities
  - Reporting specs do not require that these measures be reported by household type
  - System Performance Measures do not include project types such as Homelessness Prevention or Coordinated Entry, and only include Street Outreach in one measure

**Historical Data for SPMs:**

		2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
<b>SPM 1</b>	Average length of time homeless	82	76	59	111	83	82	61	71	<b>-13.40%</b>

		2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years	
<b>SPM 2</b>	Extent to which exits to permanent housing return to homelessness (Total Returns)	0-6 months	426	339	483	404	453	521	492	521	<b>22.30%</b>
		6-12 months	99	200	180	235	220	304	228	233	<b>135.35%</b>
		13-24 months	94	200	270	287	296	285	236	395	<b>320%</b>
		2 years	619	739	933	926	969	1,110	956	1,149	<b>85.62%</b>

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
<b>SPM 3</b>	Number of homeless persons	3.1: Total PIT count of sheltered and unsheltered	7,509	6,208	6,490	6,083	5,530	5,283	5,083	5,645	-24.82%
	(Change in PIT counts)	3.2: Unduplicated Total sheltered homeless persons	10,079	9,668	10,757	9,343	8,866	8,981	12,483	13,878	37.69%

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
<b>SPM 4</b>	% of Adults with increased total income	Adult stayers	1%	27%	22%	31%	32%	25%	32%	34%	33.00%
		Adult leavers	20%	30%	30%	29%	29%	28%	30%	38%	18.00%

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
<b>SPM 5</b>	# of Persons who become homeless for the 1st time		8,582	7,464	9,599	7,383	5,713	7,221	8,750	8,843	3.04%

			2015	2016	2017	2018	2019	2020	2021	2022	Change over 7 Years
<b>SPM 7</b>	Successful placement from SO and successful placement in PH	% Successful exit from Street Outreach	39%	22%	8%	10%	12%	24%	10%	11%	-28.00%
		% Successful exits from ES, Sh, TH, & PH	35%	37%	29%	44%	29%	32%	20%	20%	-15.00%