



Coordinated Entry Services Working Group

Report to the Board

July 2023

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: July 18th, 2023 (3rd Tuesdays) at WebEx

Attendees: Bitfocus: Nora Saldivar; CCSS: Ashley Brown, Brenda Herbstman, Catherine Huang Hara, Lauren Hornaday, Mary Duff, PJ Moore; DFS: Brenda Barnes; Family Promise: Barbara Coggins; HOSN: Carla Graham; LIMA: Angel Lash; Lived X: Davion Taylor, Donica Martinez; TJOP: Kristen Carl; VA: Liz Jarman

Accomplishments - Action Items Completed:

- **BETterment Outreach and Referrals**
 - The team met with Hayley Exon from the BETterment program.
 - The BETterment Team is having an issue filling beds.
 - Matchers will establish priority referral for clients for the BETterment program.
 - Outreach teams will assess clients on the streets or at assessment sites and determine if they meet the criteria for the BETterment program and refer them to the program if beds are available.
 - AWOCS, and couples will be accepted.
 - Clients must be allowed to work in the U.S and have identification to be accepted into the program.
- **Prioritizing People with HIV**
 - The office of HIV team shared a presentation on prioritizing people with HIV for housing placement as a way of prevention.
 - The group will review the CE system and establish prioritization for clients with HIV.
 - Bitfocus team will look at data and report back to the group.
- **Update from the approved CE improvement immediate next steps & CE Task Force Mtg. (HUD TA)**
 - The group met with CE Task force group to discuss next steps.
 - The next steps will include having a standing agenda item that allows the group to discuss denials.
 - Develop a small group to review denials to take the pressure off the matchers.
 - Group discussed developing a Denial ad-Hoc group to address denials.
- **Next Steps**
 - Group will receive an update regarding the Emergency Transfer Plan.
 - Group will discuss the CE evaluation.
 - Group will discuss the prioritization of people with HIV.

Next Meeting: August 15th

Coordinated Entry Task Force

Chairs: Mindy Torres, CPLC, Renata Haley, CCSS

Meeting date, time, and location: July 11th (2nd Tuesdays) at 1:00 pm at CCSS

Attendees: Bitfocus: Kelly Robson, Nora Saldivar; CCSS: Krishell Hadsell, Lauren H; Carla Graham (HOSN); CPLC: Cole Freitas, Lou Hixson; HopeLink: Tania Mercado; HOSN: Carla Graham, Louis Lacey; HUD TA: Ashley Baker-Tolman, Julie McFarland; JFSA: Christine Quick Bear; LIMA: Angel Lash; LivedX: Davion Taylor

Accomplishments - Action Items Completed:

- **HUD – TA**
 - The group voted to approve recommendation to transition to case conferencing.
 - The goal of case conferencing would be to make program referrals and connect those likely to be housed within the next 60 days with a navigator. The Navigator will help with maintaining contact with the client and assist with any pertinent services.
 - Coordinated Entry Task Force would take lead for case conferencing groups with Co-lead to facilitate meetings.
 - More community participation is desired, and HUD TA will assist with sending out a survey of interest.

Next Meeting: August 8th