

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD  
MEETING MINUTES  
July 13, 2023**

**In attendance:** Aaron Krolikowski, EFSP Board, United Way of Southern Nevada  
Albert Chavez, Social Service Provider, Catholic Charities of Southern Nevada  
Amy Jones, Lived Experience, Lived X Consultants  
Annie Wilson, Las Vegas Metropolitan Police Department  
Arash Ghafoori, Social Service Provider, Nevada Partnership for Homeless Youth  
Christy Shannon, Social Service Provider, S.A.F.E Nest  
Emily Paulsen, Business, Anthem Healthcare  
Hassan Chaudry, Business, Foresight Housing Partners  
Hayley Jarolimek, Government, City of Henderson  
Jaini Christison, Government, City of North Las Vegas  
Jennifer Huse, Mental Health Provider, Southern Nevada Adult Mental Health Services  
Jocelyn Acevedo, Affordable Housing, Nevada HAND  
Julie Calloway, Government, City of Boulder City  
Kevin Whalen, Advocate, Nevada Homeless Alliance  
Liz Jarman, Veteran Service Provider, Veterans Administration  
Lourdes Yapjoco, Healthcare Provider, Southern Nevada Health District  
Maurice Cloutier, Government, City of Las Vegas  
Mayra Gonzales, Healthcare Provider, Touro University Nevada  
Meg Pike, Co-Chair, Education, Clark County School District  
Michele Fuller-Hallauer, Government, Clark County  
Phil Washington, Faith-Based, Promise Land Community Church  
Shalimar Cabrera, Co-Chair, Veteran Service Provider, U.S. Vets-Las Vegas  
Troy Oglesbee, Faith-Based, Destiny Church

**Absent:** Irene Bustamante-Adams, Workforce Investment, Workforce Connections  
Katherine Marcal, University, University of Nevada Las Vegas  
Kena Adams, Advocate, Indian Voices  
Kyle O'Connell-Mock, Business, Gaming, Aristocrat Gaming  
Lewis Jordan, Public Housing Authority, Southern Nevada Regional Housing Authority  
Robert Nolan, Emergency Medical Services, Las Vegas Fire and Rescue  
Vera Moore, Advocate, True Beginnings

**Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.**

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:00 p.m. on Thursday, July 13th, 2023, at the United Way of Southern Nevada.

**Agenda Item 2. Public Comment.**

No comment was posed to the Board.

**Agenda Item 3. Approval of the Agenda for July 13, 2023; for possible action.**

A motion was made to approve the agenda. The motion was approved.

**Agenda Item 4. Approval of the Minutes from the June 8, 2023, meeting; for possible action.**

A motion was made to approve the minutes. The motion was approved.

**Agenda Item 5. Update by the Collaborative Applicant on relevant business of the Continuum of Care (CoC) and the U.S Department of Housing and Urban Development (HUD) 2023 Continuum of Care Notice of Funding Opportunity (NOFO); for possible action.**

Elaine de Coligny, EdeColigny Consulting, LLC, provided an overview of the 2023 Notice of Funding Opportunity (NOFO). The Continuum of Care (CoC) Program is designed to promote a community-wide commitment to the goal of ending homelessness; to provide funding for efforts by nonprofit providers, States, Indian Tribes or Tribally Designated Housing Entities, and local governments to quickly rehouse homeless individuals, families, persons fleeing domestic violence, dating violence, sexual assault, and stalking, and youth while minimizing the trauma and dislocation caused by homelessness; to promote access to and effective utilization of mainstream programs by homeless individuals and families, and to optimize self-sufficiency among those experiencing homelessness. The NOFO was released on July 5<sup>th</sup> and the local application will open on July 20<sup>th</sup>. Relatively few changes in this year's NOFO compared to 2022.

For the 2023 NOFO, CoC planning funds have increased. A new line item for Violence Against Women Act (VAWA) compliance cost in project budgets has also been added. The definition of homelessness expanded to align with VAWA and a new line item for rural project costs in project budgets has been added. The estimated funding available is \$16.9 million. An estimated \$12.8 million is available for Tier 1 projects, \$950,000 is available for Tier 2 projects, A CoC bonus of \$950,000, An estimated \$1.5 million is available for DV Bonus projects, and \$675,000 for CoC Planning. SafeNest in collaboration with the Clark County Social Service (CCSS) Resource and Development (RAD) Team has been meeting with potential DV Bonus applicants since April 5<sup>th</sup>. New DV Bonus applicants are anticipated to come to the table with collaborative applications. Due to an increase in DV since the COVID-pandemic, there is a need in the community for DV Bonus-specific projects to be prioritized. Revisions were made to the Policies and Procedures (P&Ps) for Scoring and Ranking. These revisions include re-organizing for clarity and accessibility; Adding context and definitions; establishing a policy to draw upon the monitoring process for scoring as much as possible; Adding parameters for appeals; Added parameters for SRT re-ordering of the ranking list. Also, only housing projects are invited to apply for new funding. The deadline for submitting to HUD for the FY 2023 NOFO is September 28<sup>th</sup>, 2023.

**Agenda Item 6. Approval of the Evaluation Working Group’s Scoring and Ranking Policies and Procedures for the local Continuum of Care competition; for possible action.**

Elaine de Coligny, EdeColigny Consulting, LLC, presented the Evaluation Working Group's (EWG) Scoring and Ranking Policies and Procedures for the local Continuum of Care (CoC) competition. The Scoring and Ranking Team (SRT) conducts the Scoring and Ranking Process, during which all new renewal applications are scored in accordance with these policies and the Scoring Criteria and ranked into a priority listing. The scoring criteria reflect CoC priorities and HUD requirements and are updated annually. Renewal project scores are primarily based on objective data collected from a combination of Annual Performance Reports (APRs) and annual compliance and performance monitoring by a third-party contractor overseen by the Monitoring Working Group (MWG). Subjective factors are assessed by the SRT based on narratives provided by renewal applicants. The Scoring and Ranking Policy and Procedures have been revised to be re-organized for clarity and accessibility; added context and definitions; an established policy to draw upon the monitoring process for scoring as much as possible; added parameters for appeals; added parameters for SRT re-ordering of the ranking list. Also, only housing projects are invited to apply for new funding. The Board voted to approve the revised Scoring and Ranking Policy and Procedures for the 2023 Local Competition.

**Agenda Item 7. Presentation and discussion of the Board Governance by U.S. Housing and Urban Development (HUD) Technical Assistance Providers; for possible action.**

Ashley Barker Tolman, Julie McFarland, and Katie Peterson, HUD Technical Assistance Providers, shared a presentation on recommendations to the Board Governance. In January 2023, the Continuum of Care (CoC) Board approved a recommendation from the Ad Hoc Governance Committee for HUD TA to review the following CoC components: CoC Board purpose and structure; CoC working group and committee structure; Collaborative Applicant roles and responsibilities; Data, HMIS Governance and HMIS lead roles and responsibilities; Coordinated Entry (in partnership with the Lived X Consultant team). The current Board for the SNHCoC is large with little oversight of CoC activities.

The recommendations seek to empower the CoC Board to effectively govern the CoC while re-centering the community they represent. Board representations and training recommendations include decreasing the total number of Board members while increasing the number of positions that are elected based on current CoC priorities, and representation of marginalized populations. Evaluate the demographic makeup of the Board compared to that of the population experiencing homelessness in Southern Nevada and find ways to outreach to underrepresented and marginalized populations to improve representation. Create an annual mandatory Board training to ensure that Board members know the roles and responsibilities of all the entities in the CoC and the tools and data available to make decisions. Board structure and membership recommendations include creating an executive committee of the Board, to drive board strategy and ensure that every agenda and meeting drives action to make homelessness rare, brief, and non-recurring. Increasing Board leadership terms to two years and/or consider adding a past chair position to the executive committee. Empowering the Board to effectively govern the CoC with the hire of a staffer that answers to the Board, can move forward between meetings, and supports more action-oriented meetings. Accessibility and Charter recommendations include revising the CoC Governance charter to include updates to the Board makeup and processes, including specificity around what decisions are made by the Board, and will communicate with the membership to receive that input. Revise the governance charter to state that full CoC membership votes to elect board members. Remove strict compliance with open meeting law and instead create a process that increases board accessibility. Re-engage the broader CoC membership through regular, community-facing meetings, suggest twice per year at minimum. CoC working group and committee structure recommendations seek to decrease the number of committees in the CoC which will hopefully free up more time for participating CoC members to perform their day jobs and shift the groups from compliance to efficacy, action, and quality. Working Group and Committee structure recommendations include reducing the number of working groups to those that are essential to CoC core functions and task groups to report relevant updates to the Board and CoC membership. Determine which specific entities and

individuals are responsible for CoC functions and HUD requirements, including specifications of what decisions get made where and by whom. Dissolving the following working groups and related sub-working groups: Data and Systems Improvement Working Group, Monitoring Working Group, Evaluation Working Groups, Planning Working Group, Community Engagement Working Group, Trust Fund- Ad Hoc Working Group, Governance Ad-Hoc Working Group, Operation HOME! Leadership Group, Emergency Shelter Leadership Working Group, Landlord Engagement Working Group, and the Steering Committee. Create the following Committees: HMIS Steering Committee to provide HMIS governance, oversight, and evaluation; Coordinated Entry Steering Committee to ensure functional, person-centered service coordination and governance; CoC Program Committee to oversee CoC projects, identify training needs, set performance targets, and equity work. Maintain the following committees: Lived X Consultants, and Youth Action Board (YAB). Create and maintain the following working groups: Point and Time Working Group, and Rank and Review Working Group.

Collaborative Applicant and HMIS Lead recommendations include delineating within Clark County Social Service, between responsibilities of the entity as the collaborative applicant, HMIS Lead, and CCSS to ensure no one individual is asked to do too much on behalf of a very large community and to prevent perceived and actual conflicts of interest and centralization of power. Clarify roles, responsibilities, and decision-making structures and develop MOUs with the CoC that detail these. Develop regular monitoring and evaluation probes and incorporate periodic issuance of an RFP for the CA and HMIS Lead into the governance charter. Evaluate HMIS governance and decision-making for inclusiveness and transparency and evaluate CoC monitoring processes. HUD TA will continue the discussion on Next Steps at the August Board meeting.

**Agenda Item 8. Discussion and brainstorming exercise for improvement of System Performance Measures by the Data and System Improvement Working Group; for possible action.**

Lauren Boitel, Impact Nevada, shared a presentation on System Performance Measures. A critical aspect of the McKinney-Vento Homeless Assistance Act, as amended, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to homeless assistance programs and funding sources that operate independently in a community. To facilitate this perspective the Act now requires Communities to measure their performance as a coordinated system, in addition to analyzing performance by specific projects or project types. There are seven system-level performance measures to help communities gauge their progress in preventing homelessness: Lengths of time persons remain homeless; The extent to which persons who exit homelessness to permanent housing destinations and return to homelessness; Number of homeless persons; Jobs and income growth for homeless persons in CoC Program-funded projects; Number of persons who become homeless for the first time; Homelessness prevention and housing placement of persons defined by category 3 of HUD's homeless definition in CoC Program-funded projects, and successful housing placement. The purpose of these measures is to provide a complete picture of how well a community is preventing and ending homelessness. The reporting period for SPMs is from October 1<sup>st</sup> – September 30<sup>th</sup> of each year. Board members participated in a brainstorming activity regarding SPMs. Members were divided into 3 groups. Group A focused on SPM 1 and 2. Group B focused on SPM 3 and 4. The groups spent 20 minutes on each SPM and discussed how to better improve each measure. Board leadership will review and follow up at a future meeting.

**Agenda Item 9. Public Comment**

Michele Fuller-Hallauer, Government, Clark County Social Service, shared information on the 2023 Nevada Statewide Conference on Ending Homelessness. The conference will be held in Reno, Nevada August 14 – the 16<sup>th</sup>.

Kelly Robson, Bitfocus, reminded Board members about the upcoming Coordinated Entry Services Working Group (CESWG) meeting on July 18<sup>th</sup>. Kelly Robson will be stepping down as chair of CESWG.

The meeting adjourned at 5:00 p.m.