



Monitoring Working Group Report to the Board August 2023

Working Group: Monitoring Working Group (MWG)

Champion: Jaini Christison

Meeting date, time, and location: Wednesday, August 9, 2023, at 1:30 PM through WebEx

Attendees: CNLV: Jaini Christison; CCSS: Danita Osborne, Catherine Huang, Krishell Hadsell, Theresa Etcheberry; Strategic Solutions: Dr. Justin Gardner, Maurice Page; US VETS: Salvador Patricio; CLV Erika Ozaki; Bitfocus: Stacy Holmes, Kelly Robson

Accomplishments - Action Items Completed:

Bid Proposal Update

- A new agreement with Strategic Progress will continue for a single year with the option to renew. Bid proposals will continue to be requested for a new outside monitoring team.

External Monitoring Update

- Dr. Gardner provided an update, stating ongoing coordination with the Scoring and Ranking team that involves transferring their data and answering their questions. The transition to a new monitoring year will involve a partnership with Bitfocus to evaluate whether the V3 will move forward or be replaced as the monitoring tool.
- Evaluated and discussed the results from client surveys. Discussed how we can expand our outreach to clients by making the survey available to all individuals that are currently in the program or have left within the last six months. Individuals would be separated based on whether they are in or out of the program. This suggestion could provide a historical or present idea on how operations look like.

Risk Assessment / High Performing Programs

- Final reports to be delivered within two weeks and include the Year Five Report, and Cumulative Five-Year Report.

Monthly Drawdown Instructions & Review

- Continued conversations to follow next month.

Policies & Procedures

- Update to be provided in the next meeting.

New/Other Business –

- Discussed upcoming Board Meeting presentation that is expected to include findings, recommendations, performance issues, key points, and monitoring results. Timeline for readiness is next week.

Next Meeting: Wednesday, September 13, 2023, at 1:30 PM through WebEx