

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
September 14, 2023**

In attendance: Aaron Krolikowski, EFSP Board, United Way of Southern Nevada
Albert Chavez, Social Service Provider, Catholic Charities of Southern Nevada
Amy Jones, Lived Experience, Lived X Consultants
Arash Ghafoori, Social Service Provider, Nevada Partnership for Homeless Youth
Catrina Grigsby-Thedford, Advocate, Nevada Homeless Alliance
Christy Shannon, Social Service Provider, S.A.F.E Nest
Hassan Chaudry, Business, Foresight Housing Partners
Hayley Jarolimek, Government, City of Henderson
Jaini Christison, Government, City of North Las Vegas
Jennifer Huse, Mental Health Provider, Southern Nevada Adult Mental Health Services
Jocelyn Acevedo, Affordable Housing, Nevada HAND
Julie Calloway, Government, City of Boulder City
Liz Jarman, Veteran Service Provider, Veterans Administration
Maurice Cloutier, Government, City of Las Vegas
Meg Pike, Co-Chair, Education, Clark County School District
Michelle Johnston, Veteran Service Provider, U.S. Vets-Las Vegas
Phil Washington, Faith-Based, Promise Land Community Church
Sabrina Rhone, Public Housing Authority, Southern Nevada Regional Housing Authority
Teresa Etcheberry, Government, Clark County
Troy Oglesbee, Faith-Based, Destiny Church

Absent: Annie Wilson, Las Vegas Metropolitan Police Department
Emily Paulsen, Business, Anthem Healthcare
Irene Bustamante-Adams, Workforce Investment, Workforce Connections
Katherine Marcal, University, University of Nevada Las Vegas
Kena Adams, Advocate, Indian Voices
Kyle O'Connell-Mock, Business, Gaming, Aristocrat Gaming
Lourdes Yapjoco, Healthcare Provider, Southern Nevada Health District
Rebecca Edgeworth, Healthcare Provider, Touro University Nevada
Robert Nolan, Emergency Medical Services, Las Vegas Fire and Rescue
Vera Moore, Advocate, True Beginnings

Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:00 p.m. on Thursday, September 14, 2023, via WebEx.

Agenda Item 2. Public Comment.

No comment was made to the Board.

Agenda Item 3. Approval of the Agenda for September 14, 2023; for possible action.

A motion was made to approve the agenda. The motion was approved.

Agenda Item 4. Approval of the Minutes from the August 10, 2023, meeting; for possible action.

A motion was made to approve the minutes. The motion was approved.

Agenda Item 5. Approval of recommendations for funding for the local 2023 Continuum of Care competition and authorize the collaborative applicant to make necessary modifications for final application submission to U.S. Department of Housing and Urban Development (HUD); for possible action.

Elaine de Coligny, EdeColigny Consulting, LLC; Brenda Herbstman, Clark County Social Service; Donica Martinez, LivedX Consultant presented an overview of the 2023 scoring and ranking process. Available funding for the Southern Nevada CoC is \$14,979,601. Annual Renewal Demand (ARD) for Tier 1 is \$13,931,029, \$1,048,572 for Tier 2 ARD. Available bonus funding is \$2,793,270, PH bonus of \$1,150,170, and DV bonus of \$1,643,100. Total available through Local Competition is \$17,772,871, \$821,550 available for Planning grant, with a total funding amount of \$18,594,421. The HUD NOFO was released on July 5, with applications due to HUD by September 28th. Scoring and Ranking policies were approved by the CoC Board on July 13th. Local applications for new and renewal funding were due to the CoC on August 14th. The TA team scored objective factors and conducted a threshold review of all projects and the Scoring and Ranking Team (SRT) reviewed and scored non-objective factors. The SRT met on August 29 to finalize scores and develop a ranked

project list in accordance with the adopted Scoring and Ranking policies and procedures. There were 21 renewal applications and 10 new applications received. Out of the 31 applications received, 4 did not pass the threshold, six were scored, and the total requested by the 6 new applications was more than the available bonus funding. SRT had to determine how to reduce the new project request by 1 million. This was done by accepting 3 of the 4 PH bonus projects and reducing 1 renewal project and 3 new project amounts. The team requested that the Board approve the submission of the 2023 Consolidated Application including the priority Listing with authority given to the Collaborative Applicant to make any edits as recommended by the community to strengthen the application. The Board voted to approve the request.

Agenda Item 6. Education session by HUD Technical Assistance (TA) on Equity; for possible action.

Ashley Barker Tolman and Alissa Parrish, HUD Technical Assistance, shared a presentation on White Dominant Culture (WDC) Norms. White Dominant Culture Norms are not inherently harmful in and of themselves but when used as standards without being proactively named or chosen by the group, they can be harmful. These norms can show up in any group or organization, whether led by white people or people of color. Examples of WDC norms include Either/or thinking, Transactional relationships, Objectivity, individualism, and Quantity over quality. Either /or thinking is the belief that something or someone is either this or that, equitable or inequitable, or effective or ineffective. Transactional relationships are based on what I can do for you and what you can do for me. Objectivity is to have the quality of being able to make decisions or judgement in a fair way that is not influenced by personal feelings or beliefs. Individualism is the habit or principle of being independent and self-reliant. Work gets done and relationships are maintained because of individual charismatic leaders that work in isolation. Quantity over Quality is the belief that more is better. The Homeless service system prioritizes more money, more housing, more people, more resources at the expense of understanding how our system leverages funding, housing, people, and resources. Next steps will include a review of recommendations within the context of “something different”.

Agenda Item 7. Approval of the written standards for responding to homeless encampments previously presented by the Coordinated Outreach Working Group; for possible action.

The Outreach Working Group presented the written standards for responding to homeless encampments to the Board for approval. The group will repost the written standards for public comment and present them again for approval at the October Board meeting.

Agenda Item 8. Approval of quality practices for engaging persons with lived experience previously presented by the Lived X Consultants; for possible action.

The Lived X Consultants team previously presented quality practices for engaging persons with lived experience to the Board for approval. The Board voted to approve.

Agenda Item 9. Approval of quality practices for housing problem solving previously presented by Clark County Social Service; for possible action.

The Clark County Social Service team previously presented the quality practices for housing problem solving to the Board for approval. The Board voted to approve.

Agenda Item 10. Presentation by the Monitoring Working Group on the outcomes of 2023 Continuum of Care (CoC) and Emergency Solutions Grant (ESG) monitoring with Strategic Progress; for possible action.

Dr. Justin Gardner, Strategic Progress, shared a presentation on the external monitoring year 5 and five year cumulative results. Accomplished recommendations in year 5 include establishing a system-wide recommendation to finalize and provide clear consistent written standards for ESG and CoC programs; Task the External Monitoring Team (EMT) in collaboration with the Monitoring Working Group (MWG) and CA to develop project profile template for review and approval and deployment in year 4 at the conclusion of monitoring activities; Task the EMT in collaboration with MWG and CA to develop a project based outcome summary checklist that will serve as a to-do-list for providers based on monitoring outcomes to accompany the monitoring profile; Task the EMT in collaboration with MWG and CA to develop final monitoring profiles to include 5-year comprehensive history on project-by-project basis; Task the EMT in collaboration with MWG and CA to develop a comprehensive outcome report and presentation to be submitted at the conclusion of the contract on June 30, 2023; Task the EMT in collaboration with MWG and CA to provide a comprehensive folder of template files related to monitoring at the conclusion of the contract on June 30, 2023; Task the EMT in collaboration with MWG and CA to review HUD performance measures to add elements at the provider level to the monitoring tools to track compliance towards reporting on HUD performance measures. Nineteen CoC projects were monitored for July 1, 2021-June 30, 2022. Overall scoring decreased in year 5 with an average score of 81.7, a high score of 92.8 and a low score of 65.4. One project scored 90 points or higher. Seventeen projects integrated with scoring and ranking process scored higher than other projects. These projects had an average score of 82.3. Fifteen ESG projects were monitored from July 1, 2021, through June 30, 2022. Overall scoring increased from the previous monitoring year with an average score of 85.1, high score of 100.0 and a low score of 67.9. Six projects scored 90 points or higher. For

year 5 cumulative CoC outcomes, monitoring scores were generally improving annually with negative impacts observed in V3, spending/drawdown, and utilization rates. Compliance scores have improved and almost all providers are scoring at 95% or above in terms of available compliance weighted points. The performance monitoring report V3 has shown compounding limitations since COVID and has not updated to continue to align with HUD performance measures. Limited new providers were observed during the COVID period with a few new projects in the current NOFO competition. Many projects have been combined or consolidated. Technical assistance and other monitoring related support has been more requested in the past two monitoring periods with increased engagement from providers in the monitoring process as an operation's best practices. For year 5 Cumulative ESG outcomes, ESG had more new projects annually compared to CoC, and new providers were able to successfully implement monitoring training into operations and score higher than initial monitoring year scores and comparable to current and historically funded ESG providers. Performance monitoring report V3 is not applicable or has limited applicability for many ESG funded programs. Annual improvements observed with higher performance monitoring compared to CoC projects, but lower compliance scores, specifically on client case files and housing first standards assessment tools. Additional customized tools for homeless prevention, street outreach, and emergency shelter services will improve monitoring capacity. Technical assistance related to monitoring outcomes should be prioritized as part of the annual monitoring process. In conclusion the team recommends continued review of HUD performance measures to align performance monitoring with current HUD metrics. Work to revise or replace the performance monitoring report V3 with a HUD aligned; non-local tool such as components of the annual performance report. Develop more specific and customized tools for ESG program monitoring to include performance monitoring and specific programs such as outreach, emergency shelter services, and homeless prevention. Continue collaboration with scoring and ranking process to integrate monitoring scores into NOFO competitions in alignment with HUD requirements and best practice recommendations. Expand monitoring-related technical assistance and compliance standards to improve deficiency areas as noted in previous monitoring year and develop an annual calendar for running HMIS data reports in alignment with 6-month follow up period for case management to be run on December 31st. Additional year of external monitoring will commence in October 2023 with adjustments to tools in the performance monitoring section.

Agenda Item 11. Discussion and approval to remove open meeting law requirements for future meetings; for possible action.

Tabled until the October Board meeting.

Agenda Item 12. Update and discussion of HUD TA recommendations for governance; for possible action.

Maurice Cloutier, Government, City of Las Vegas, provided an update of the HUD TA recommendations for governance. The Ad-hoc governance and Steering committee came together to vote on each of the 61 CoC recommendations presented to the board by HUD TA. Of those 61 recommendations, 58 received the majority yes vote. The other three items will be discussed further among the group. The Ad-hoc governance committee would like to request approval by the board to move forward with implementation planning and request a standing agenda item to provide updates to the Board at each of the upcoming CoC Board meetings. The Board voted to move forward with implementation planning and the standing agenda item request.

Agenda Item 13. Questions and answers regarding reports from the Board Working Groups (Community Engagement, Coordinated Entry, Data and Systems Improvement, Evaluation, Monitoring, Planning, Youth)

No update was provided.

Agenda Item 14. Receive an update from Board members regarding relevant activities within their respective organizations relating to homelessness.

Catrina Grigsby-Thedford, Advocate, Nevada Homeless Alliance (NHA), shared that NHA in collaboration with Title I HOPE and Anthem Healthcare will hold a Pop-up Family Connect on Saturday September 23rd at Kenny Gwinn Middle School. NHA will host a COVID vaccination POD at Las Vegas Rescue Mission on Thursday September 21st from 5:00 pm to 7:00 pm. Homeless Provider training will be launching again in October. Training schedule will be posted to the website to keep you guys informed on the dates, times, and locations of those trainings.

Agenda Item 15. Public Comment.

Jason Lilly, Government, City of North Las Vegas, shared that the City of North Las Vegas held an outreach event that included 54 community partners and 257 attendees.

Catrina Grisby-Thedford, Advocate, shared that Project Homeless Connect (PHC) will be held on November 21st and will be the last PHC. The team will hold more frequent smaller events year-round.

Kelly Robson, Bitfocus, reminded everyone of the survey request to fill out for your coordinated entry participation status. This information will be used to update the Data standards that go into effect on October 1st.

The meeting adjourned at 5:00 p.m.

