



Coordinated Entry Services Working Group

Report to the Board

September 2023

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Amy Jones, Southern Nevada CHIPS & Celeste Williams, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: (3rd Tuesdays) at WebEx

Attendees Bitfocus: Kelly Robson; CCSS: Ashley Brown, Brenda Barnes, Brenda Herbstman, Catherine Huang Hara, Lauren Hornaday PJ Moore; Family Promise: Barbara Coggins; HOSN: Carla Graham; LIMA: Angel Lash; Lived X: Davion Taylor, Donica Martinez; TJOP: Kristen Carl; VA: Liz Jarman

Accomplishments - Action Items Completed:

- **CESWG decision making process.**
 - The group discussed the decision-making process for items regarding coordinated Entry.
 - One representative from each agency/organization will cast a vote on a decision-making item.
- **Purpose of CESWG moving forward and potential name change**
 - The group discussed bringing on a lead entity that would be responsible for monitoring the Coordinated Entry System.
 - HUD TA and the Live X team shared with the group proposed recommended changes for CESWG.
 - Draft proposal — Coordinated Services Committee: Working group that supports the coordinated services systemwide, which is inclusive of the core components of coordinated entry and broader to include person-centered service delivery and coordination at the policy and standards level.
 - The CSC plays a continuous improvement and monitoring role, frequently reviewing data (qualitative and quantitative), and provides policy level oversight to the Coordinated Entry (CE) System until a CE lead entity is implemented.
 - Focus areas for the CSC related to service coordination align with System Tracker Issues and priorities. Responsibilities: -Access site training, coordination, and evaluation -Community queue management -Equitable outcomes for access, assessment, prioritization, and referral -Case conferencing for rapid housing placement - Provider training and coordination -Support CE and CE lead monitoring and evaluation.
 - The group voted to accept these recommendations and move them to the vote for approval.
- **Next Steps**
 - The group will continue the discussion regarding the restructuring of Coordinated Entry.
 - Emergency Transfer Plans Update

Next Meeting: October 17th

Coordinated Outreach Subgroup: (3rd Wednesdays) at 1:00 pm via WebEx or in-person: September 27th at Clark County Pueblo Room

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: CCSS: Catherine Huang Hara, Renata Haley; CPLC: Martin Castro, Kat Moore; CNLV: Tunya Clay, Brandy McCullough, Jolene Rogers; HOSN: Lou Lacey, Alyssa Johnson, Yolanda Bogan, Dillon Jamal, Richard Cooper, Vee Jackson, have Mata, Wille Fata, Meafeau Lalau, Paisha McFarland; Angel Sanchez, Alecia Tolliver, Reginald King; JFSA: Dennys Galvez; NHA: Catrina Grigsby-Thedford, Donica Martinez; Vegas Stronger: Brandon Lite; VA: Elizabeth Jarman, Kelly Rupp; WestCare: Kia Welch; HUD TA: Ashely Barker Tolman, Julie McFarland

Accomplishments - Action Items Completed:

- **Meeting Alignment: Incorporation of Unsheltered Case Conferencing**
 - 1st Wednesdays of the month at 1:00 pm at HELP of Southern Nevada
 - 3rd Wednesdays of the month at 1:00 pm as part of Coordinated Outreach
- **Moving Forward Together: Coordinated Outreach Efforts**
 - Partnering and Coordination among Unsheltered NOFO Providers with Existing Outreach Teams
- **NOFO Funded**
 - City of North Las Vegas Homeless Initiative
 - Nevada Homeless Alliance Mobile Homeless Outreach- Project Homeless Connect
 - Next Step Next Steps of Care
 - Nevada Health Centers Homelessness Health Outreach Project (SSO)
 - The Cupcake Girls Street Outreach



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- **Existing Teams**
 - HELP of Southern Nevada HRT
 - City of Las Vegas MORE
 - North Las Vegas and CPLC
 - Henderson with HOSN
 - CCSS CARE and LINK Teams
- **Data Collection**
 - Pre-Engagement
 - Consistency/Training
 - Current Living Situation Update in Clarity with each encounter (data element 4.12)
 - Addition of households that are sheltered affecting the data
 - Challenges with those in sober living in determining whether they are still experiencing homelessness
 - Garner information from client to determine intention with remaining at a sober living
 - Work with sober livings in the community who are housing those experience homelessness to better determine length of stay
 - Can affect referrals or pauses on the queue and what housing someone may be eligible after 90 days
- **Written Standards for Encampment**
 - Extension of the comment period based upon concerns during the September Board Meeting
 - Will likely request approval in November.
- **Case Conferencing**
 - Case conferencing may slow down if there are no changes in the available housing inventory

Next Meeting: October 18th