



## Coordinated Entry Services Working Group Report to the Board October 2023

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Amy Jones, Southern Nevada CHIPS & Celeste Williams, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** (3rd Tuesdays) at WebEx

**Attendees** Bitfocus: Kelly Robson; CCSS: Ashley Brown, Brenda Barnes, Brenda Herbstman, Catherine Huang Hara, PJ Moore; Family Promise: Barbara Coggins; HOSN: Carla Graham; LIMA: Angel Lash; Lived X: Davion Taylor, Donica Martinez; TJOP: Kristen Carl; VA: Liz Jarman

**Accomplishments – Action Items Completed:**

- **System Tracker**
  - Ashley Barker Tolman presented the System Tracker to the group for review and discussion.
  - The System tracker is a spreadsheet that helps to monitor system issues regarding CE.
  - The group will review the System tracker during CESWG meeting to address issues.
- **Case Conferencing update**
  - Renata Haley, Chair of the Coordinated Task Force Working Group shared information regarding Case Conferencing.
  - Case Conferencing meets on the first and fourth Tuesday of the month.
  - The first meeting of the month features Housing Problem (HPS) discussions.
  - Case conferencing is targeted towards single adults and families.
  - Since its inception the group has made 8 referrals to programs that support families.
- **Considering Data Elements to track as a community for CE**
  - Ashley Barker Tolman shared a list of track data elements for the group to track.
  - Community-wide, weekly/bi-weekly report:
    - Number of housing placements (and/or PH exits).
    - Number of placements off top 20 list (broken down by list).
    - Number of CE assessments by agency.
    - Number of referrals (status accepted, denied, pending?) – avg days status change/agency response after referral
    - avg days from referral to placement avg days from assessment to placement.
    - Number of street outreach exits by destination.
    - Group will track the progress of above.
- **Next Steps**
  - Case conferencing report back regarding CE entity.
  - EWG changes to assessment tools.
  - CESWG Policies and procedures.
  - Program capacity

**Next Meeting: November 28<sup>th</sup>**

**Working Group:** Moving On Working Group

**Co-Chairs:** Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

**Meeting date, time, and location:** (1<sup>st</sup> Mondays) through WebEx

**Attendees:** Brenda Herbstman, Jason Schwartz, Brenda Barnes, Cheryl Bergstrom, Natasha Nickles, Alisha Barrett, Kike De La Paz, Angela Quinn, Heather Berard, Kristen Carl, Marie Migliore, Teneisha Parker-Abrams, Lizette Mejia, Rosa Garcia, Andrea Espinoza, Andrew Combado, Benita Betterson-Davis, Carla Graham, Juana Compton, Kelly Robson, Alicia Cintron, Minerva Rivera

**Accomplishments - Action Items Completed:**

- **Emergency Housing Vouchers**
  - 586 out of 586 leased
  - Hud provided the 73% utilization rate. Our goal is to complete the lease up rate.
  - Discussed how we can help clients maintain their vouchers. Is a request for housing navigators needed?
  - EHV eligibility with Rosa Elaine Garcia at rgarcia@sivrha.org
- **Mainstream Housing Vouchers**
  - 298 out of 264 leased
  - All referrals are on hold for now. Smartsheet will be updated today with an automated message informing referrals that they will be put on a wait list.
- **Family Unification Vouchers**



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- 92 % Utilization rate
- **Foster to Youth Independence Vouchers**
  - The Housing Authority has applied for 25 vouchers.
- **ROSS**
  - Application submitted and pending award notification.
- **Stability Vouchers**
  - There are 50 vouchers and 18 referrals submitted.
- **Housing Choice Vouchers**
  - Wait list is closed.
- **Self-Sufficiency Assessment**
  - Request for feedback from current users - pending.
- **Marketing to Landlords / Property Owners / Potential Program Partners / Shared Housing**
  - Jason Schwartz shared news of a new housing project approval by the County Board of Supervisors to build 50 units on South Nellis Blvd. for future access within the Continuum of Care.
- **CoC Competition**
  - An application was submitted for the full funding amount including bonus projects. Funds will be used for housing of victims of domestic violence or human trafficking.
- **Housing Problem Solving**
  - Ongoing discussions to help people who are entering the homeless system.

**Next meeting November 6<sup>th</sup>**

**Coordinated Outreach Subgroup:** (3<sup>rd</sup> Wednesdays) at 1:00 pm via WebEx.

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

**Attendees:** CPLC: Kristin Jones, Mindy Torres, Martin Castro; HOSN: Armond Clark (Henderson), Robbie Edsel, Alyssa Jones, Tiana Elliot, Will; CCSS: Renata Haley (LINK), Maureen Groneman (CARE), Brenda Barnes, Paul Roberson; VA: Liz, Kelly; City of Las Vegas: Stephany Coaley; Vegas Stronger: Brandon Lite; Next Steps: Alfred Meza; The Cupcake Girls: Amy-Marie Merrill

### **Accomplishments - Action Items Completed:**

- **Coordinated Entry Case Conferencing**
  - Unsheltered Case Conferencing meeting 1<sup>st</sup> Wednesdays at 1:00 pm at HELP of Southern Nevada
  - Meet more often during the CO meetings if there is more of a flow of units available.
- **Updates from the Veterans Administration**
  - Veteran Outreach Response Team is restarting
  - Coordinated Veteran outreach response floater phone--can verify Veteran status on the spot 702-596-1859
  - The Salvation Army, U.S. VETS, VA will respond within 48 hours to make contact.
  - Providers will be assigned to different days of the week to the floater phone.
  - Could get screened for VASH.
  - Outreach coordinator with VA onboarding November 6<sup>th</sup>
  - Progressive engagement, peer support, getting out to the shelters.
  - Liz Jarman can be contacted for case-by-case situations and have her team respond accordingly.
  - Reminder that VA CRRC is the coordinated entry hub for Veterans opening at 6:30 am.
  - 80% beds are transitional shared living dormitory with 4 to a room.
  - Others may get referred to VASH for PSH
  - Go out with CPLC every Thursday—can match with HOSN team.
  - Can send to Strip outreach on Thursdays.
  - Sunset Park another hot spot
- **Unsheltered Veteran Case Conferencing**
  - By Name List (BNL) Progressive Engagement
  - Literally homeless veterans that are checking into services
  - Part A of list have been identified going to work with them to assign to case manager for weekly contacts.
  - Part B in a program already
  - Will case conference beginning in November.
  - Mobile medical unit will be up and running 5-days per week, December 22<sup>nd</sup> arrival.



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- **Homeless Census Unsheltered Count: January 25<sup>th</sup>**
  - Survey being updated and prepared for testing.
  - All jurisdictions will cover their own geography, including tunnels and washes.
  - Relying on outreach teams, jurisdictional staff, and agency staff to assist
  - Pre-Engagement
  - Consistency/Training
  - Current Living Situation Update in Clarity with each encounter (data element 4.12)
  - Addition of households that are sheltered affecting the data.
- **Written Standards for Encampments**
  - Will be presented to the Board for approval at a future meeting
- **Updates from Teams on Areas of Concern**
  - Updates from Teams on Areas of Concern and Future Coordination
  - Level 1 Boulder Highway Area on October 31<sup>st</sup>
  - Outreach meeting with Parks at noon tomorrow
- **Partnering and Coordination among Unsheltered NOFO Providers with Existing Outreach Teams**
  - NOFO Funded
  - City of North Las Vegas Homeless Initiative
  - Nevada Homeless Alliance Mobile Homeless Outreach- Project Homeless Connect
  - Next Step Next Steps of Care—has a mobile clinic that has been out doing outreach with primary care and case management, at Lovewell 9am-5pm Tuesdays and Thursdays, Molasky Park on Mondays, Wednesdays, and Fridays
  - Nevada Health Centers Homelessness Health Outreach Project (SSO)
  - The Cupcake Girls Street Outreach
  - Aly has been hired to assist with coordination of services, has been working with other CO teams and getting assistance with Alyssa.
  - Distributed over 1000 outreach kits in one week.
- **Existing Teams**
  - HELP of Southern Nevada MCIT
  - City of Las Vegas MORE
  - North Las Vegas
  - Henderson with HOSN
  - CCSS CARE and LINK Teams
  - Vegas Stronger—Monthly resource fair on 3<sup>rd</sup> Wednesdays 10am-12pm at 916 N Main St. Las Vegas, NV 89101, has been mostly medical, MCOs, but looking to expand providers.
- **Nevada Homeless Alliance Events**
  - Project Homeless Connect: November 21<sup>st</sup> at Cambridge Recreation Center
  - Brandon over Coordinated Entry—working to get assessors (CPLC), County staff.
  - HPS table with NCS agencies
  - Pop-Up PHC
  - Trainings

**Next Meeting: November 15<sup>th</sup>**