

2024 Homeless Census – Count and Survey Guide



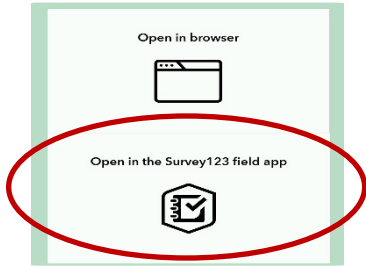
Install Survey123 for ArcGIS from your Apple App or Google Play Store.  
*If you have it installed from last year, uninstall it first or ensure all updates are made prior to accessing the 2024 survey.*



Or Scan the QR code by using your phone camera. Hover over the picture to initiate a link for arcg.is



If your camera cannot read the QR Code, enter this into the browser.



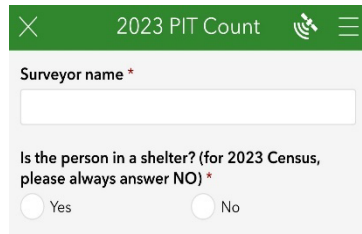
Select OPEN IN THE SURVEY123 FIELD APP



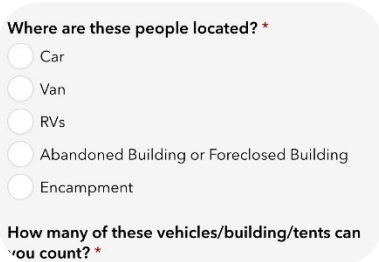
Open the app and select CONTINUE WITHOUT SIGNING IN



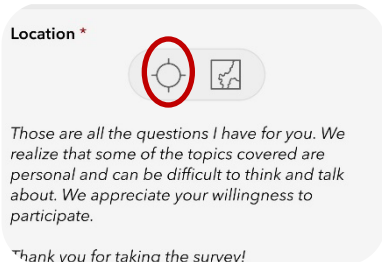
Or access the survey by touching the QR code icon on the screen



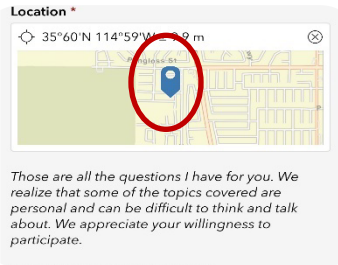
Begin the survey by entering your name and following the prompts



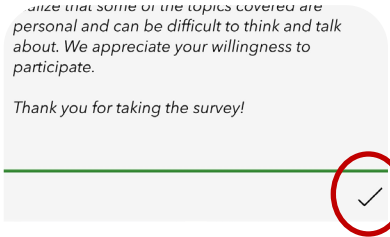
If you cannot safely conduct a survey, you will either enter the number of people or the number of "places where people are sleeping."



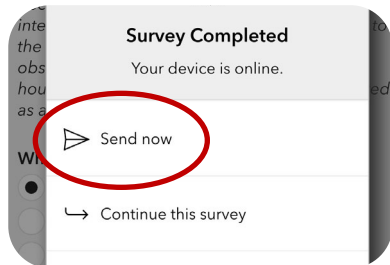
When you complete the survey or count, the app will prompt you to enter your location. Simply click the "location" icon.



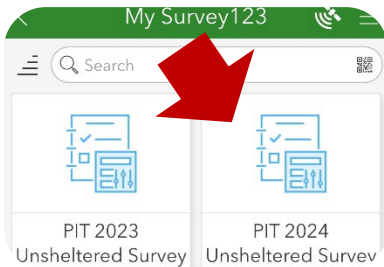
The location is now marked with a pin. Verify that this is your location.



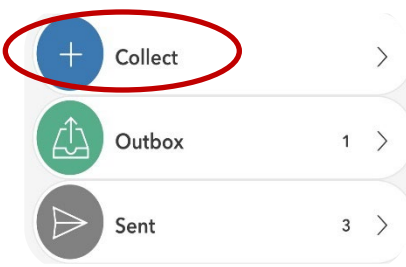
Click the checkmark



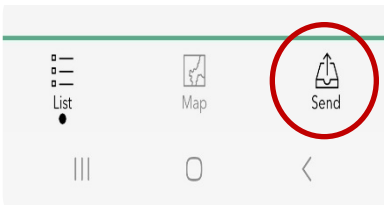
Slect the SEND NOW option.



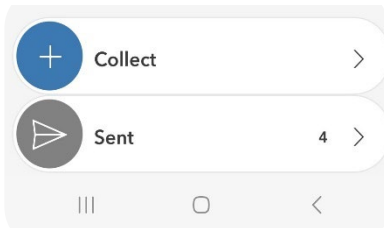
Click this icon to begin a new survey. Be sure to select the 2024 survey.



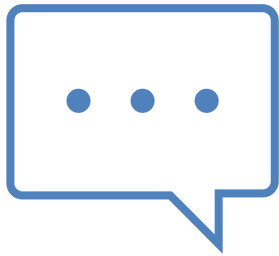
Select COLLECT to begin a new survey. If your previous survey did not send, it will be saved in the outbox.



From the Outbox option, you can seelct SEND to send all surveys.



The Outbox option is now gone because there are no surveys to send.



When you have completed surveying the tract, text your Site Captain.

# What if they are a Veteran?

**Have you served in the United States Armed Forces (Army, Navy, Air Force, Marine Corps, or Coast Guard)? \***

If the client answered yes, let them know that the VA has additional resources that they may be able to access. If they are willing to allow the VA to contact them, please request a contact phone # and enter it beside their initials.

- ☒ Yes  
☐ No  
☐ Don't Know/Refused

If the person responds that they are a Veteran, they may be able to access resources from the VA.

×

Homeless Count

household members in order of oldest to youngest. If the other household members are not present the original respondent should answer for them.

**What are your initials? \***

If respondent says don't know or refused enter "Don't know" or "Refused"

FB 702-555-1212

It goes in the same place where you entered their initials.

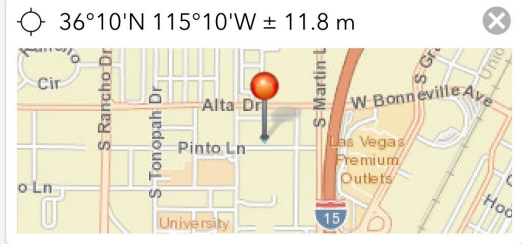
## Household Questions

Ask the following questions to the original respondent and then repeat for other household members in order of oldest to youngest. If the other household members are not present the original respondent should answer for them.

**What are your initials? \***

If they are willing to give you a contact phone number, enter it under Household Questions.

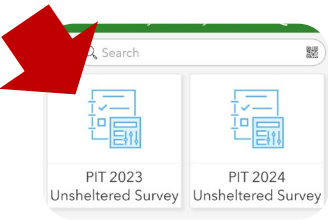
## Location \*



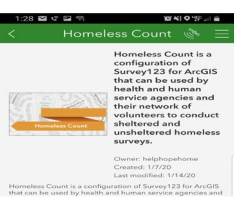
Those are all the questions I have for you. We

The VA may use the location tab and phone number to provide resources to the Veteran.

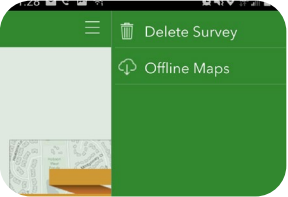
# How to delete the 2023 Surveys



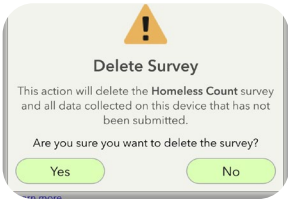
Click on the 2023 survey icon



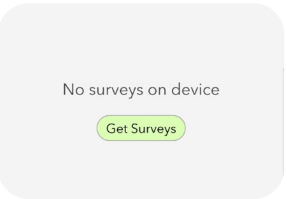
Touch the 3 lines in the top right hand corner



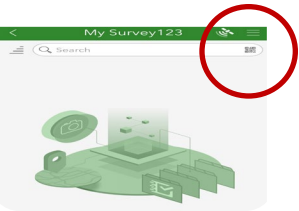
Click on Delete Survey



Select Yes to delete the survey



Close this screen and use your camera to capture the QR code

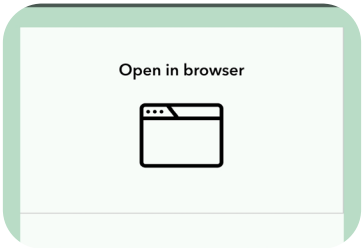


Now scan the 2024 QR code by selecting the QR Code Icon

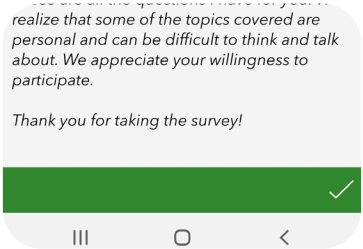
# What if the app stops working?



Close the app and rescan the QR code



Select Open in browser



Complete the survey as you would with the app