



Coordinated Entry Services Working Group

Report to the Board

November 2023

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Amy Jones, Southern Nevada CHIPS & Celeste Williams, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: (3rd Tuesdays) at WebEx

Attendees Bitfocus: Kelly Robson; CCSS: Ashley Brown, Brenda Barnes, Brenda Herbstman, Catherine Huang Hara, PJ Moore; HOSN: Carla Graham Celeste Williams, Louis Lacey; HUD TA: Julie Mcfarland; LIMA: Angel Lash; Lived X: Davion Taylor, Donica Martinez; TJOP: Kristen Carl; VA: Liz Jarman

Accomplishments - Action Items Completed:

- **System Tracker- Addressing Priorities**
 - The System tracker is a spreadsheet that helps to monitor system issues regarding CE.
 - The group will review the System tracker during CESWG meeting to address issues.
- **Sober Living and Community Queue Protocols**
 - The group discussed whether sober living should be considered a priority on the community queue.
 - Should individuals in sober living remain on the community queue after 90 days. The group voted to approve changes to prioritization regarding individuals in sober living.
 - On day 91 individual should be removed from queue since they are not experiencing literal homelessness.
 - Group will move forward with next steps in January.
- **Next Steps**
 - Roll out of new CESWG policies and Procedures.
 - EWG changes to assessment tools.
 - Program capacity

Next Meeting: January 16th

Working Group: Moving On Working Group

Co-Chairs: Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

Meeting date, time, and location: (1st Mondays) through WebEx

Attendees Brenda Herbstman, Jason Schwartz, Cheryl Bergstrom, Natasha Nickles, Kristen Carl, Daniel Weiss, Kelly Robson, Sarah Escartin, Lizette Mejia, Rosa Garcia, Andrew Combado, Alicia Cintron, Minerva Rivera

Accomplishments - Action Items Completed:

- **Emergency Housing Vouchers**
 - 525 leased 82 vouchers (89.59 % utilization rate)
 - Reviewed the number of clients that have received vouchers and are working on leasing up.
 - Followed up on the number of people that have not renewed their voucher since July and discussed resolutions that are being offered to clients who had started eligibility process but did not receive a voucher prior to 9/30.
- **Mainstream Housing Vouchers**
 - 268 leased 30 vouchers (89.93 % utilization rate)
 - Informed on the communication methods provided to clients of which include physical mail and email.
 - Discussed current processes that have not notified case managers on the status of briefing date or times.
 - Referrals for the Mainstream program will continue with the addition of a waitlist and monthly update by Brenda through Smartsheet.
- **Family Unification Vouchers**
 - 342 leased 23 vouchers (93.69 % utilization rate)
- **Foster to Youth Independence Vouchers**
 - Congratulations on this award to be used for 25 foster youth care for education and training.
 - Anticipated start date is for January 1, 2024.
- **ROSS**
 - Congratulations on this award.
- **Stability Vouchers**
 - September referrals include 21 referrals and 3 possible withdrawals.
- **Self-Sufficiency Assessment**
 - Request for feedback from current users - pending.
- **Marketing to Landlords / Property Owners / Potential Program Partners / Shared Housing**



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- No update currently.
- **CoC Competition**
 - Topics to include recommendations and lessons regarding PSH Preference by SNRHA for Moving On, new CCSS new directorship, and funding for Moving On housing Navigation project.
- **Housing Problem Solving**
 - A draft is in the process of completion for group feedback.

Next meeting February 5th

Coordinated Outreach Subgroup: (3rd Wednesdays) at 1:00 pm via WebEx.

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: CPLC: Kristin Jones, Mindy Torres, Martin Castro; HOSN: Armond Clark (Henderson), Robbie Edsel, Alyssa Jones, Tiana Elliot, Will; CCSS: Renata Haley (LINK), Maureen Groneman (CARE), Brenda Barnes, Paul Roberson; VA: Liz, Kelly; City of Las Vegas: Stephany Coaley; Vegas Stronger: Brandon Lite; Next Steps: Alfred Meza; The Cupcake Girls: Amy Merrill

Accomplishments - Action Items Completed:

- **Coordinated Entry Case Conferencing**
 - Unsheltered Case Conferencing meeting 1st Wednesdays at 1:00 pm at HELP of Southern Nevada
 - Had 15 spots at the last adult case conferencing meetings, tried to match best they could.
 - Not the same as the unsheltered case conferencing (top 20)
 - Pending the Bitfocus for unsheltered
- **Updates from the Veterans Administration**
 - Unsheltered Veteran Surge November 20th-January 24th
 - Increasing resources for the period with progressive engagement
 - Kelly Rupp outreach coordinator mobile number- 617-390-6562,
 - Will be based out of the clinic on most days.
- **Veteran Outreach Response Team**
 - Contact the VA and they can try to meet for a response.
 - CRRC Floater Phone (702) 596-1859
 - Setting aside beds for unsheltered veterans
 - Mobile medical unit is delayed and coming January 24th.
- **Homeless Census Unsheltered Count: January 25th**
 - Survey being updated and prepared for testing.
 - All jurisdictions will cover their own geography, including tunnels and washes.
 - Relying on outreach teams, jurisdictional staff, and agency staff to assist
 - Please confirm where your team will be participating.
 - HOSN: Schedule change of an earlier start time
- **Written Standards for Encampments—Request for Edit of the rating system.**
 - Open for public comment to HelpHopeHome@clarkcountynv.gov
 - <https://helphopehome.org/wp-content/uploads/2023/08/8-Homeless-Encampment-Response-Written-Standards.pdf>
 - Will return to the board for approval later.
- **Updates from Teams on Areas of Concern and Future Coordination**
 - Sunset Park—Armond (PATH)— around 30 people total,
 - One person into the Navigation Center
 - Many with pets who don't want to leave.
 - Many repeat people—hard to track in HMIS by location.
 - Other partners: CARES, Metro, Vegas Stronger
 - Office of public safety who checked vehicles.
 - Level 1 cancelled for this month due to PHC on 11/21
 - Abandoned building at 1810 or 1815 Fairhaven with about 50 people (Commission Office Citizen)
- **Nevada Homeless Alliance Events**
 - Project Homeless Connect: November 21st at Cambridge Recreation Center
 - 105 Providers signed up



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- Can do Supportive Services or Outreach
- Need volunteers for check-in.
- Monday set-up starting at 2:00 pm
- Large PHC Every other year in 2025 9:00 am-4:00 pm
 - 21st: Rally starting at 8:30 am
 - Shifts are available to signup.com.
 - Updating check-in training, get there early the day off around 7:00 am
 - Pre-engagements and HPS

Next Meeting: December 13th