

**Southern Nevada Homeless Continuum of Care (SNHCoC)
Performance Measurement Methodology In 2024 for the Local CoC Competition (Replacing the V3)**

The SNHCoC project monitoring process for CoC-funded programs is in transition. The most recent monitoring process will be replaced with a process that is currently in development and will not roll out until 2025. For this transitional year, monitoring and scoring from 2023 will carry forward into 2024, except for performance measurement. For performance measurement, the CoC will replace the V3 tool used in prior cycles with data pulled from HUD Annual Performance Reports (APRs) generated from the HMIS system (or, for DV programs, a comparable database), covering the period from January 1 to December 31 2023 (CY 2023).

The table below summarizes the measures, how they will be calculated, and how they will be scored. In developing this approach, the CoC NOFO Consulting Team (Elaine DeColigny Associates) has used the following guidelines:

- To the maximum extent possible, we are using the same performance factors used in the V3.
- Whenever possible, we calculated performance using the same methodology as HUD, and sought for the calculations to be as simple and transparent as possible.
- Benchmarks for scoring (i.e. what level of performance is needed for maximum points) were developed by calculating performance for all currently funded CoC projects, identifying average performance for each factor, and setting the point scales such that the majority of projects are able to receive full or partial points. The benchmarks are not intended to be punitive or unrealistic, particularly in this transitional year, when there has not been the opportunity to engage the community in a more involved process to set community-wide goals.

| Performance Factor | Applicable Program Type | Description | How Calculated (APR Question and Cell) | Points Scale |
|----------------------------|--------------------------------|---|--|---|
| Housing Stability | PSH | Percentage of participants who stayed in PSH or who exited to another permanent destination | <ul style="list-style-type: none"> • <u>Numerator</u> = All stayers (Q5a) + Exits to PH (Q23c) • <u>Denominator</u> = All participants (Q5a) served minus participants who exited to foster care, hospital, long term care or deceased (Q23c). | <ul style="list-style-type: none"> • 90% = Full points • 70% to 89% = Partial Points • Below 70% = Zero Points |
| Exits to Permanent Housing | TH, RRH, Joint TH/RRH | Percentage of participants who exited to a permanent destination | <ul style="list-style-type: none"> • <u>Numerator</u> = Exits to PH (Q23c) • <u>Denominator</u> = All exits minus participants who exited to foster care, hospital, long term care or deceased (Q23c). | <ul style="list-style-type: none"> • 75% = Full points • 60% to 74% = Partial Points • Below 60% = Zero Points |

| Performance Factor | Applicable Program Type | Description | How Calculated (APR Question and Cell) | Points Scale |
|---------------------------|-------------------------|---|---|---|
| Exits to Homelessness | All Program Types | Percentage of participants who exited to a homeless destination | <ul style="list-style-type: none"> • <u>Numerator</u> = Exits to homeless destinations (Q23c) • <u>Denominator</u> = All exits (Q23c) | <p><u>PSH:</u></p> <ul style="list-style-type: none"> • 15% or below = Full points • 16% to 25% = Partial points • More than 25% = Zero Points <p><u>TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> • 10% or below = Full points • 11% to 20% = Partial points • More than 20% = Zero Points |
| Retained or Gained Income | All Program Types | Percentage of adults who retained or gained income | <ul style="list-style-type: none"> • <u>Numerator:</u> Q19a1 (Row 5, Columns 3, 4, and 5) plus Q19a2 (Row 5, Columns 3,4, and 5) • <u>Denominator:</u> Q19a1 (Row 5, Column 7) plus Q19a2 (Row 5, Column 7) | <p><u>PSH:</u></p> <ul style="list-style-type: none"> • 40% or above = Full points • 25% to 39% = Partial points • Less than 25% = Zero Points <p><u>TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> • 60% or above = Full points • 45% to 59% = Partial points • Less than 45% = Zero Points <p><u>Youth TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> • 50% or above = Full points • 35% to 49% = Partial points • Less than 35% = Zero Points |
| Non-Cash Benefits (NCB) | All Program Types | Percentage of adults with 1 or more sources of NCB | <ul style="list-style-type: none"> • <u>Numerator:</u> Adult Stayers with 1+ sources of NCB + Adult Leavers with 1+ Sources of NCB (Q20b) • <u>Denominator:</u> All adults at start (Q18) – adults not yet required to have annual assessment (Q18) | <p><u>PSH, TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> • 80% or above = Full points • 65 to 79% = Partial points • Less than 65% = Zero Points <p><u>Youth TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> • 60% or above = Full points • 45% to 59% = Partial points • Less than 45% = Zero Points |

| Performance Factor | Applicable Program Type | Description | How Calculated (APR Question and Cell) | Points Scale |
|--------------------|-------------------------|--|--|--|
| Health Insurance | All Program Types | Percentage of participants with 1 or more sources of health insurance. | <ul style="list-style-type: none"> • <u>Numerator</u>: Stayers with 1 or more sources of health insurance + leavers with 1 or more sources of health insurance (Q21) • <u>Denominator</u>: All participants (Q5a) – stayers not yet required to have an assessment (Q21) | <ul style="list-style-type: none"> • 90% = Full points • 80% to 89% = Partial Points • Below 80% = Zero Points |
| Data Quality | All Program Types | Average issue rate for data elements reported in APR | <ul style="list-style-type: none"> • Average issue rate across 10 data elements (Q6a, 6b, 6c). | <ul style="list-style-type: none"> • 3% or less = Full points • 4% to 7% = Partial Points • More than 8% = Zero Points |
| Bed Utilization | All Program Types | Percentage of bed capacity used during the year | <ul style="list-style-type: none"> • <u>Numerator</u>: Actual bed nights • <u>Denominator</u> = Available bed nights <p>This data will be pulled from Report #108 (not from APR)</p> | <ul style="list-style-type: none"> • 90% or above = Full points • 80% to 89% = Partial Points • Below 80% = Zero Points |