

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
November 18, 2024**

In attendance:

Abigail Frierson, Clark County, NV
Albert Chavez, Catholic Charities of Southern Nevada
Amy Jones, Southern Nevada CHIPS
Angela Ranck, HMIS Lead
Arcelia Barajas, City of Las Vegas
Brenda Barnes, CoC Director, Collaborative Applicant
Davion Smith, Youth Action Board
Donica Martinez, Lived X Consultants
Elizabeth Jarman, Veterans Administration
Kevin Murray, SilverSummit Healthplan
Lauren Boitel, ImpactNV
Lisa Corrado, City of Henderson
Martin Castro, Lived X Consultants
PJ Moore, Coordinated Entry Lead Entity
Sally Moore, City of North Las Vegas

Absent:

Juawana Grant, Nevada Department of Business and Industry, Housing Division
Miguel Davila Uzcatogui, Regional Transportation Commission of Southern Nevada
Rebecca Edgeworth, Touro University Nevada

Agenda Item 1. Call to Order.

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 3:00 p.m. on Monday, November 18th 2024, Via WebEx.

Agenda Item 2. Approval of the minutes from the October 14th, 2024 SNHCoC Board meeting; for possible action.

Kevin Murray motioned to approve; Liz Jarman seconded the motion. The motion was approved.

Agenda Item 3. Approval of the Agenda with the inclusion of any emergency items and deletion of any items; for possible action

Sally Moore motioned to approve; the motion was approved.

Agenda Item 4. Receive a presentation on monitoring Continuum of Care projects (CoC); for possible action.

At the request of the Board to receive necessary training at appropriate timelines rather than last minute, Ede Coligny Consulting Team shared a training presentation and overview on monitoring of CoC projects. HUD monitors grantees and subgrantees somewhat infrequently. CoCs monitor grantees regularly, with subgrantees being monitored annually. All recipients should self-monitor annually. Every CoC must monitor grants, but HUD allows flexibility regarding how frequently grants are monitored, topics/areas that are covered, which programs are monitored, how many programs are monitored at a time, and overall monitoring calendar and schedule. Monitoring should cover areas of performance and compliance. Performance Monitoring should monitor quantitative outcomes, governance oversight, participant satisfaction and/or concerns, alignment with best practices, and HMIS data quality. Compliance Monitoring should monitor financial systems and procedures, housing protocols, participant eligibility, general program policies and procedures, and housing first. Monitoring goals for 2025 include building shared understanding of grantee performance; supporting the CoC to establish performance expectations/benchmarks; build feedback loop between results and CoC activities to drive performance improvement; increase emphasis on participant experiences and quality of care and greater input from people with lived experience; identify areas where training and TA are needed; lay foundation for 2026 monitoring and competition. A copy of this presentation can be found on HelpHopeHome.org. The presentation was stopped $\frac{3}{4}$ of the way through by Vice Chair, Lisa Corrado. Concern around a lack of understanding of how to prepare for this presentation was brought up and discussed, asking why it was being presented. Questions around why this (monitoring) isn't being elevated as a priority until after the NOFO award were raised. Clarification on the need to consistently monitor, beginning now to have substantial data to provide to the membership and board around gaps, needs, and successes was addressed. EdeColigny Consultants, the Programs Committee, and Collaborative Applicant will put together detailed recommendations of how the CoC will proceed with monitoring in 2025 and 2026 and be sure to include a qualitative component. Albert Chavez, Board Member, stated that he was not familiar with the Monitoring process.

Martin Castro, Board Member, asked if the previous monitoring was based on compliance rather than performance. Arcelia Barajas, Board Member, suggested as Board we need to ask, “What are we looking for from our organizations. Does monitoring have to be just performance?”

Agenda Item 5. Receive a report on progress of Longitudinal System Analysis (LSA) data submission; for possible action.

Angela Ranck, HMIS Lead, provided an update on the progress of the LSA data submission. As part of the LSA discussion during the October Board meeting, the Board requested to have updates along the process between the time of the initial presentation and submission to HUD. HUD has released their calendar of events on the HDX portal which allows the data to be submitted. The portal was opened on November 4th and the first interim benchmark was opened on November 13th for initial upload. During the initial upload 20 error flags and 52 warnings were discovered. More information on the themes around those errors will be provided at the next meeting. The community has been very responsive in following up on the request for information regarding bed inventory, start date, and program enrollments. This information is needed to clear any flags and/or warnings. The training that the Board requested will be presented in December with more robust information of what has been learned so far in the LSA.

Agenda Item 6. Receive a draft of a gratitude letter to the Scoring and Ranking Team; for possible action.

Lauren Boitel, Board member, ImpactNV, drafted a letter thanking the scoring and ranking team, recognizing the importance of their role in the community and the process along with thanking them for their time and being responsive. Suggestions or edits were not offered.

Agenda Item 7. Receive a report on the activities of the Continuum of Care Committees; for possible action.

Nicole Anderson, CSC Co-Chair, Catholic Charities of Southern Nevada, shared, that in previous meetings members have discussed some of the challenges that the CSC is having with meeting quorum. Members also discussed the loss of 2 committee members and the process of replacing members. The committee is currently drafting new P&Ps for the CoC as well as Coordinated Entry. Beginning in January 2025, the CSC meetings will be held monthly, virtually, and on the 4th Wednesdays of the month.

Dr. Catrina Grigsby-Thedford, CoC Programs Committee Co-Chair, shared that the Programs Committee received the tool kit from HUD for the Point-In Time count (PIT) and the committee is beginning the PIT planning process. Members are also discussing the process of replacing members. The Programs Committee will be working in conjunction with the HMIS Steering Committee and EdeColigny Consulting team on the monitoring process. Board member Liz Jarman wants to represent the VA/Veterans in the PIT planning process.

Angela Ranck, HMIS Lead, shared that the HMIS Steering Committee has been working on their HMIS User Application, this is the initial application for an agency to join HMIS and to gain access. A draft of the new application has been posted to HelpHopeHome.org and an email was sent out to the community on Thursday, November 14th for feedback. Committee members will be gathering those comments to look at any additional items that may need to be added or reviewed in consideration with the application before finalization.

Agenda Item 8. Receive a report on the status of Managed Care Organizations offering of housing supports and services through Medicaid billing; for possible action.

Kevin Murray, Board member, Silver Summit Health, shared a presentation on the status of Managed Care Organizations (MCOs) offering housing supports and other services through Medicaid billing. Nevada Medicaid has added housing support services to what can be covered by MCOs with Medicaid funding. The hope is that enhanced funding will expand coverage for housing support and meal services. Housing Supports and Services fulfill Medicaid’s mission by reducing taxpayer costs through providing preventative measures that ultimately reduce members reliance on more expensive services such as: emergency transportation and emergency room use for behavioral health crisis, skilled nursing facilities, crisis intervention, and neonatal care. Rent is not covered. However, MCOs that choose to offer housing supports will work with local governments and community organizations to identify sources of financing for room and board for eligible members. Only members in urban Clark and Washoe counties will qualify, but that will change in 2026 with the implementation of statewide managed care. Over 20,000 Nevadans are anticipated to qualify. Members are eligible if they are homeless or at risk of, and/or experience Mental illness, Domestic violence, Human trafficking, Emotional disorder, Substance use, At risk of institutionalization, pregnant or 60 days postpartum, At risk of using emergency services due to behavioral health crisis, recently released from a correctional/medical facility (last 90 days) or transitioning in the next 30 days. Nevada Medicaid is leading the effort to get these initiatives up and running in early 2025.

Agenda Item 9. Review the SNHCoC Board’s work plan and identify actions to be taken; for possible action.

Board members discussed the status of the work plan. The CoC team will email previous HUD TA’s draft of the work plan to the Board to review and be prepared to discuss each Board member’s prioritized requests to make edits to the work plan. Vice Chair asked someone to help facilitate. CoC Director, Brenda Barnes, offered assistance in scribing the Board’s discussion and requests. Lauren Boitel offered to facilitate and own the leadership role since she worked independently with previous HUD TA, Ashley Barker Tolman Shuler, to create the initial draft for the Board. The facilitation by Lauren Boitel and discussion will occur at the December 9th meeting.

During this agenda item, members of the Board requested an update on the status of HUD TA. At the Board's previous request, the team meeting with the HUD SNAPS office (included Board Chair, Board Members, and CoC Director) asked the SNAPS team for two separate sets of HUD TA for the Board and the community- to invite Ashley Barker Tolman Shuler and Julie McFarland to return to serve as HUD TA specifically for and to the CoC Board and assign new HUD TA to serve CoC membership. The team is currently awaiting a response from the SNAPS office.

Agenda Item 10. Identify emerging issues to be addressed by staff or by the Board at future meetings, and direct staff accordingly.

Abigail Frierson, Board Member, Clark County, NV, requested that an item be added to the agenda regarding the request to reactivate former HUD TA and how best to communicate the process to the Membership.

Brenda Barnes, Collaborative Applicant, shared information regarding the Solving Homelessness 101 Best Practices Academy. Invitations have been sent out to all SNOFO providers. More information will be sent out via email to the Board as well as the Membership.

Liz Jarman, Board Member, Veterans Assistance, discussed the need to include and address membership requests and their need to better understand the purpose of their meetings.

Agenda Item 11. Adjournment

The meeting adjourned at 5:00 p.m.