

**2025 CoC Monitoring**  
**ATTACHMENT H: PERFORMANCE MEASURES**

The table below summarizes the proposed methodology for calculating each of the performance measures for the 2025 Monitoring process. These are mostly the same as the calculations used in the 2024 NOFO process, with some minor adjustments developed based on provider input. Target percentages have been reset to align with actual performance in CY 2023 and CY 2024. To garner full points on any given measure, projects must have above-average performance.

Performance Factor	Applicable Program Type	Description	How Calculated (APR Question and Cell)	Points Scale
Housing Stability	PSH	Percentage of participants who stayed in PSH or who exited to another permanent destination	<ul style="list-style-type: none"> <li>• <u>Numerator</u> = All stayers (Q5a) + Exits to PH (Q23c)</li> <li>• <u>Denominator</u> = All participants (Q5a) served minus participants who exited to foster care, hospital, long term care or deceased (Q23c).</li> </ul>	<ul style="list-style-type: none"> <li>• 95% and up = Full points</li> <li>• 84% to 94% = Partial Points</li> <li>• 75% to 84% = Partial Points</li> <li>• Below 75% = Zero Points</li> </ul>
Exits to Permanent Housing	TH, RRH, Joint TH/RRH	Percentage of participants who exited to a permanent destination	<ul style="list-style-type: none"> <li>• <u>Numerator</u> = Exits to PH (Q23c)</li> <li>• <u>Denominator</u> = All exits minus participants who exited to foster care, hospital, long term care or deceased (Q23c).</li> </ul>	<ul style="list-style-type: none"> <li>• 85% and up = Full points</li> <li>• 75% to 84% = Partial Points</li> <li>• 65% to 74% = Partial Points</li> <li>• Below 65% = Zero Points</li> </ul>
Exits to Homelessness	All Program Types	Percentage of participants who exited to a homeless destination	<ul style="list-style-type: none"> <li>• <u>Numerator</u> = Exits to homeless destinations (Q23c)</li> <li>• <u>Denominator</u> = All exits (Q23c)</li> </ul>	<ul style="list-style-type: none"> <li>• 10% and below = Full points</li> <li>• 11% to 15% = Partial Points</li> <li>• 16% to 20% = Partial Points</li> <li>• Above 20% = Zero Points</li> </ul>
Retained or Gained Income	All Program Types	Percentage of adults who retained or gained income	<ul style="list-style-type: none"> <li>• <u>Numerator</u>: Q19a1 (Row 5, Columns 3, 4, and 5) plus Q19a2 (Row 5, Columns 3,4, and 5)</li> <li>• <u>Denominator</u>: Q19a1 (Row 5, Column 7) plus Q19a2 (Row 5, Column 7), adjusted to back out adults who have not yet had an annual assessment.</li> </ul>	<u>PSH</u> : <ul style="list-style-type: none"> <li>• 55% and up = Full points</li> <li>• 45% to 54% = Partial points</li> <li>• 35% to 44% = Partial points</li> <li>• Below 35% = Zero Points</li> </ul>

Performance Factor	Applicable Program Type	Description	How Calculated (APR Question and Cell)	Points Scale
				<p><u>TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> <li>• 65% and up = Full points</li> <li>• 55% to 64% = Partial points</li> <li>• 45% to 54% = Partial points</li> <li>• Below 45% = Zero Points</li> </ul> <p><u>Youth TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> <li>• 50% or above = Full points</li> <li>• 40% to 49% = Partial points</li> <li>• 30% to 39% = Partial points</li> <li>• Below 30% = Zero Points</li> </ul>
Non-Cash Benefits (NCB)	All Program Types	Percentage of adults with 1 or more sources of NCB	<ul style="list-style-type: none"> <li>• <u>Numerator:</u> Adult Stayers with 1+ sources of NCB + Adult Leavers with 1+ Sources of NCB (Q20b)</li> <li>• <u>Denominator:</u> All adults at start (Q18) – adults not yet required to have annual assessment (Q18)</li> </ul>	<p><u>PSH:</u></p> <ul style="list-style-type: none"> <li>• 90% and up = Full points</li> <li>• 80% to 89% = Partial points</li> <li>• 70% to 79% = Partial points</li> <li>• Below 70% = Zero Points</li> </ul> <p><u>TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> <li>• 85% and up = Full points</li> <li>• 75% to 84% = Partial points</li> <li>• 65% to 74% = Partial points</li> <li>• Below 65% = Zero Points</li> </ul> <p><u>Youth TH, RRH, TH/RRH:</u></p> <ul style="list-style-type: none"> <li>• 60% and up = Full points</li> <li>• 50% to 59% = Partial points</li> <li>• 40% to 49% = Partial points</li> <li>• Below 40% = Zero Points</li> </ul>

Performance Factor	Applicable Program Type	Description	How Calculated (APR Question and Cell)	Points Scale
Health Insurance	All Program Types	Percentage of participants with 1 or more sources of health insurance.	<ul style="list-style-type: none"> <li>• <u>Numerator</u>: Stayers with 1 or more sources of health insurance + leavers with 1 or more sources of health insurance (Q21)</li> <li>• <u>Denominator</u>: All participants (Q5a) – stayers not yet required to have an assessment (Q21)</li> </ul>	<ul style="list-style-type: none"> <li>• 95% and up = Full points</li> <li>• 85% to 94% = Partial Points</li> <li>• 75% to 84% = Partial Points</li> <li>• Below 75% = Zero Points</li> </ul>
Data Quality	All Program Types	Average issue rate for data elements reported in APR	<ul style="list-style-type: none"> <li>• Average issue rate across 10 data elements (Q6a, 6b, 6c). Programs that have high error rates for Personally Identifying Information (PII) will have the opportunity to explain whether these errors are due to serving significant numbers of DV clients (who are required to be entered anonymously in HMIS) and may receive a points adjustment.</li> </ul>	<ul style="list-style-type: none"> <li>• Below 1% = Full points</li> <li>• 1% to 2% = Partial Points</li> <li>• 3% to 5% = Partial Points</li> <li>• Above 5% = Zero Points</li> </ul>
Utilization	All Program Types	Percentage of housing unit/bed capacity used during the year	<ul style="list-style-type: none"> <li>• <u>Numerator</u>: Actual households or individuals occupying units (average nightly number over a one-year period)</li> <li>• <u>Denominator</u> = Available nightly beds or units (as documented in the HUD Project Application, Screen 4D).</li> </ul> <p>Occupancy data will be pulled from the Housing Census Report (HMS Report #108). The determination as to whether to use beds or units for this calculation will be made in consultation with providers. Programs in which single individuals share units will be assessed on a bed night rather than unit night basis. This measure will be assessed using the HUD grant term, not the calendar year.</p>	<ul style="list-style-type: none"> <li>• 95% and up = Full points</li> <li>• 85% to 94% = Partial Points</li> <li>• 75% to 84% = Partial Points</li> <li>• Below 75% = Zero Points</li> </ul>