

GUIDANCE FOR SUPPORTIVE SERVICE AGREEMENTS LANGUAGE

HUD has introduced new Quality Threshold Requirements for New and Transition Grants to be considered for funding, which are outlined in pages 62-67 of the NOFO Announcement. HUD has also indicated that CoCs will be more competitive if more CoC-funded providers mandate participation in services. Providers seeking to satisfy Threshold Requirements and/or document mandated services participation are required to provide the direct language from supportive service agreements (contract, occupancy agreement, lease, or equivalent).

HUD states in the 2026 NOFO, that their evaluation of projects will include an assessment of whether housing projects require participation in supportive services on the part of the participant.

For New Transitional Housing Projects (page 63): “...and provide individualized services for program participants during their time in Transitional Housing that will result in at least 20 hours per week of engagement in services, activities or employment for all program participants except for a program participant over age 62 or who is an individual with handicaps as defined in 24 CFR 8.3 or with a developmental disability as defined under 24 CFR 578.3 (examples of services or activities include case management, counseling, treatment, volunteering, work therapy, education, job training, community building activities, etc.) Employment may contribute to the 20 hours per week of engagement.”

For Renewal TH, PH-PSH, PH-RRH and TH-RRH Joint Projects (page 79): “Demonstrate that housing projects (TH, PH-PSH, PH-RRH, and Joint projects) require program participants to take part in supportive services (e.g. case management, employment training, substance use disorder treatment) in line with 24 CFR 578.75(h) by providing direct language from supportive service agreements (contract, occupancy agreement, lease, or equivalent).”

HUD has not issued any instructions or guidance pertaining to the specific language required in the Supportive Service Agreement(s) that will satisfy these requirements. To allow providers to prepare applications for the local competition, the Collaborative Applicant is providing sample language that will satisfy local competition requirements. ***This language may require modification if/when HUD issues additional guidance.***

When reviewing project applications, the Collaborative Applicant will look for the following language (or similar language) in attached service agreements. ***Applicants are welcome to satisfy multiple requirements into one service agreement as long as the distinct requirements are highlighted.***

For all Permanent Housing providers verifying that the program requires participants to take part in supportive services:

“Participation in supportive services (such as case management, employment training, substance use treatment, and/or other services) is a requirement of [Program Name]. If you have any concerns about this requirement, you and your support staff person will work out the details about how often, when and how you will have to participate to satisfy this requirement.

For New Transitional Housing providers verifying that the program will require each participant to engage in no less than 20 hours per week of services, activities, or employment.

“[Program Name] will provide 20 hours per week of customized services for each participant (such as case management, employment training and/or search, substance use treatment, and/or other

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activities). The 20 hours may include the number of hours a participant is employed. This requirement does not apply to participants who are over age 62 or who have a physical disability/impairment or a developmental disability.”

For providers verifying that the program will offer onsite substance use treatment:

“[Program Name] offers onsite substance use treatment for participants.” [Specify locations as applicable to your program, such as:] “As a scattered site housing program, this includes substance use treatment offered at program offices and during participant home visits.” [Or] “As an outreach program, this includes field-based treatment services as well as treatment offered at program offices.”